

Episerver CMS Administrator User Guide





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Table of contents

Introduction	9
Features, licenses and releases	9
Copyright notice	
Roles and tasks Visitor and customer Community member and moderator Recipient	
Website owner User	
Administrator Developer	
What's new?	
Legacy documentation	
Getting started	
Logging in	
Accessing features	15
Navigation	15
Next steps	
Administration interface	
Administration view Visitor groups Add-ons	
More on administration Administration in Episerver Commerce Administration in Episerver Find	
Access rights	20
Built-in user groups	23
Setting access rights	27
Removing a user or group from the access rights list	

Using a visitor group in an access rights list Access rights for languages	
Access rights for languages	-
	35
Access rights for add-ons	35
Access rights for Commerce	35
Access rights for Episerver Find	
Managing users and user groups	
Creating, editing and deleting users	
Creating and deleting groups in CMS	
cheduled jobs	42
Administering scheduled jobs	
Built-in scheduled jobs	43
Archive Function	
Automatic Emptying of Trash	43
Change Log Auto Truncate	
Clear Thumbnail Properties	
Fetch data from Marketing Connectors	
Link Validation	
Marketing Test Monitor	
Mirroring Service	
Monitored Tasks Auto Truncate	
Notification Dispatcher	
Notification Message Truncate	
Publish Delayed Content Versions	
Remove Abandoned BLOBs	
Remove Permanent Editing	
Remove Unrelated Content Assets	
Trim Content Versions	
Commerce-related scheduled jobs	
Episerver Find-related scheduled jobs	
Other scheduled jobs	
xporting and importing data	
Exporting data	47
To export content items	
Importing data	49
lanaging custom content types	51
Change Log	
ystem settings	

General tab	55
Editing tab	56
Managing websites	58
Requirements	
Adding and updating a website from admin view	
Managing website languages	64
Language overview	64
Adding and enabling languages I. Adding and editing languages 2. Enabling a language on a website (if not already done) 3. Enabling a language for editing in CMS	65 66
Deleting an existing language	69
Managing approval sequences	70
How it works Content approvals on assets Content approvals on multi-language sites	71
Setting up an approval sequence Setting up an approval sequence (single language website) Setting up an approval sequence for children items Setting up an approval sequence on a multiple languages website	74 75
Editing an approval sequence	77
Approving and canceling approval sequences	77
Deleting an approval sequence	78
Commenting on content approvals	78
Four-eyes principle	79
Using notifications User interface notifications Email notifications	80
Creating categories	81
Adding a category	81
Deleting or changing a category	82
Editing frames and tabs	83
Frames	83
Tabs Adding and editing a tab	

Permissions for functions	
Setting of access rights from Permissions for Functions	
Adding/Changing permissions to a function for a group or user	
Deleting permissions to a function for a group or user	
Tool settings	
Plug-in manager	
Rebuild name for web addresses Creating a rebuilding name for web address	
Mirroring	
Creating a channel	
Configuring A/B Testing	
Search configuration	
Enabling search providers	
Properties	94
Property types	
Editing and adding properties on content types	94
Editing a property	
Adding a property	
Defining language-specific properties Setting a property to be language-specific	
Organizing properties in content	
Placing a property on a tab	
Configuring customized property settings	
Priorities and configuration	
Creating custom property types	
Content types	
Content types and properties	
Page types	
Editing a page type	
Creating a page type from admin view	
Copying an existing page type	
Block types	
Other content types	
Converting pages	
Visitor groups	

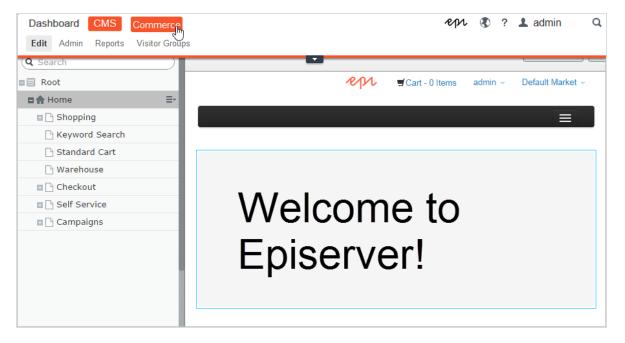
Built-in visitor group criteria	
Managing visitor groups Creating a visitor group Editing a visitor group Copying a visitor group Deleting a visitor group Viewing and clearing statistics	
Examples of creating visitor groups EXAMPLE: Site criteria and points EXAMPLE: Geographic location EXAMPLE: Geographic coordinate EXAMPLE: Referrer EXAMPLE: Form and form values	8 9 20 20
Additional visitor group criteria Episerver Commerce criteria Episerver Visitor Group Criteria Pack Episerver Marketing Automation	
Index	125

Introduction

Online help describes the features and functionality of the Episerver platform, and covers CMS for content management, Commerce for e-commerce functionality, Find for extended search, and Episerver add-ons. You access it from within the Episerver platform or from <u>Episerver World</u>. The online help is also available in PDF format for users who prefer PDF or want to print the documentation.

This PDF describes the features and functionality of Episerver CMS which you can find on <u>Episerver World</u>. Developer guides and technical documentation also are found on <u>Episerver World</u>.

The user documentation is intended for editors, administrators, marketers and merchandisers, working with tasks as described in Roles and tasks.



Features, licenses and releases

The user documentation is continuously updated and covers the latest releases for the Episerver platform.



Episerver CMS is the core part of the Episerver platform providing advanced content creation and publishing features for all types of website content. CMS features are available in all Episerver installations.



Episerver Commerce adds complete e-commerce capabilities to the core functionality in CMS. Commerce requires additional license activation.

Add-ons extend the Episerver capabilities with features like advanced search, multi-variate testing, and social media integration. Some add-ons are free, others require license activation. Add-ons by Episerver are described in the online help.

Note: Due to frequent feature releases, this user guide may describe functionality that is not yet available on your website. See <u>What's new</u> to find out in which area and release a specific feature became available.

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Roles and tasks

Episerver is designed for interaction with website visitors, and collaboration between users of the platform. In the following we describe typical roles and related tasks used in scenarios in this documentation. See Setting access rights in the CMS Administrator User Guide to configure user groups and roles in Episerver.

Visitor and customer

A *visitor* is someone who visits a website to find information or to use services. If the website is an e-commerce site, the visitor can be a *customer* with purchasing intentions. Purchasing on an e-commerce website can be done "anonymously" (payment and shipping details provided), or by registering an account. Visitors may also contribute to website content as community members, which usually requires registration of an account profile.

Community member and moderator

Content may be added by visitors or *community members*, if social features and community functionality are available for the website. This content includes forum and blog postings, reviews, ratings and comments, in which case there might be a need for monitoring this type of content on the website. Monitoring can be done by an editor, or a specific *moderator* role for large websites and online communities.

Recipient

A recipient is an individual who has opted-in to receive emails from a business, for example when purchasing from the website. Recipients and their associated data are managed in recipient lists, used for omnichannel marketing. Recipient actions such as clicking on links in an email, can be tracked and analyzed, providing input to website owners and users for further marketing actions.

Website owner

A *website owner* is someone with overall business and/or technical responsibility for the content and performance of one or more websites. May monitor website activities such as page conversions, customer reviews or sales progress. Rarely creates content but can be involved in the approval of content created by others. A website owner may also have administrative access, and be the owner of mailing clients used for organizing campaign mailings.

User

A *user* is someone who logs in to the Episerver user interface to work with different parts of the platform. Can belong to one or more user groups and roles, depending on which parts of the Episerver platform they use, their tasks, and the size and setup of the organization.

Content editor

A *content editor* is someone with access to the editorial interface who creates and publishes content on the website. Content editors with good knowledge of the website content work with search optimization for selected content in search results. Editors may also want to follow-up on content with unusually high or low conversion rate to update or delete this content.

Marketer

A *marketer* creates omnichannel campaigns and content with targeted banner advertisements to ensure that customers get a consistent on-site experience. Furthermore, the marketer monitors campaign KPIs to optimize page conversion. A marketer with good knowledge of the website content may also optimize search for campaigns, and promote content using personalization features.

Merchandiser

A *merchandiser* typically works with stock on an e-commerce website to ensure that the strongest products are put in focus. This role may create landing pages, enrich product content, set product pricing, coordinate cross-product selling, oversee delivery and distribution of stock, and deal with suppliers. May want to identify search queries with unusually high or low conversion rates, to adjust the search. May also work with product promotion using personalization features.

Administrator

An *administrator* works with configuration of various system settings from the administration user interface, including search, languages, personalization, and user access. Administrators usually have extended access rights compared to other user groups, and can access all parts of the Episerver platform. They may also have administration access to integrated 3rd party systems. The administrator may also be the contact person for communication with the developers maintaining the website.

Developer

A *developer* is someone with source code access and programming skills. Developers work with website configuration, implementation, maintenance and development of new functionality. They create the rendering templates for content and product catalogs, configure e-commerce settings, and manage indexing and customized search features. Developers may also install integrations and 3rd party extensions. Developers may be associated directly with the organization owning the website, or with an external partner company.

What's new?

The Episerver user guide describes features in the Episerver platform, including CMS for content management and Commerce for e-commerce management, and add-ons from Episerver. New features are continuously made available through Episerver updates.

Note: Due to frequent feature releases, this user guide may describe functionality that is not yet available on your website.

This user guide (19-3) describes **features added up until and including update 260** for Episerver; see <u>Episerver</u> World for previous user guide versions.

Area	Features and updates
	• Notifications in the user interface are now automatically marked as read when the notification window is closed. This improves the notification feature as the notification counter in the bell icon is reset after you open and close the notification window and will only display new notifications after that. Previously, the counter was cleared when you closed the window but the number was dis- played again when the page was reloaded, unless you manually marked them as read. (update 257)
CMS	Notifications
	 Alloy Meet Awaiting your review Requested by Alicia Torres Today, 9:14 AM

Legacy documentation

This user guide describes a standard installation of the Episerver platform as it is at the time of writing. From time to time, we remove information on features that are no longer part of the platform or are made obsolete

by other functionality. For information on such features, you need to go back to earlier versions of this user guide.

Features described in other versions of the Episerver Platform User Guide:

- CMS: The built-in forms functionality to build web forms, see version 18-2 or earlier.
- CMS: Dynamic content, see version 18-2 or earlier.
- CMS: Customizing the rich text-editor TinyMCE vI, see version 18-2 or earlier.
- Commerce: Campaigns (Legacy), see version 18-5 or earlier.
- Commerce: Promotions (Legacy), see version 18-5 or earlier.

Getting started

This topic describes how to log in to an Episerver website, access features and navigate the different views. The login procedure may be different from what is described here, depending on how your website and infrastructure are set up. The examples described here are based on a "standard" installation of Episerver with sample templates.

Logging in

As an editor or administrator, you usually log in to your website using a specified URL, a login button or link. Enter your user name and password in the Episerver login dialog, and click **Log In**.

Accessing features

What you are allowed to do after logging in depends on your implementation and your access rights, since these control the options you see. When logged in, the Episerver quick access menu appears in the upper right corner.

Selecting **CMS Edit** takes you to the edit view and other parts of the system. You can go directly to your personal dashboard by selecting the **Dashboard** option.



Navigation

Pull down the **global menu**, available at the very top, to navigate around. The menu displays the different products and systems integrated with your website. Select **CMS** (for example) to display available options in the submenu.



Note: Your menu options vary depending on your access rights. These user guide examples assume that the user has full permissions to all functions in Episerver.

Next steps

- The User interface and Roles and tasks topics describe the different parts of the user interface and the Episerver user roles.
- Creating content in the CMS Editor User Guide describes how to create content with images, blocks, links, and forms.
- Managing content in the CMS Editor User Guide describes how you can translate, preview, and compare content. It also describes how you can structure the website by moving, copying, and sorting pages etc in the page tree.
- For publishing and collaboration, see Working with versions and Controlling the publishing process in the CMS Editor User Guide.
- Administration interface in the CMS Administrator User Guide to administer and configure settings in Episerver.
- If you have Episerver Commerce installed, see the Commerce User Guide to work with e-commerce tasks.
- If you have Episerver Find installed, see the Find User Guide to work with search optimization.

Administration interface

Depending on which parts of the Episerver platform are implemented, you have various administration options in the user interface. The options in this topic apply to a standard installation of Episerver and related products; a customized site might have additional administration options.

Administration view

Dashboard CMS			epi	۲	?	よ admin	Q
Edit Admin Reports Visitor Groups							
Admin Config Content Type							
V Access Rights	Database Information						
Set Access Rights	Total number of pages in database	162					
Administer Groups							
Search User/Group							
Create User							
Scheduled Jobs							
Notification Dispatcher							
Subscription							
Clear Thumbnail Properties							
Notification Message Truncate							
Link Validation							
Remove Permanent Editing							
Change Log Auto Truncate							
Remove Unrelated Content Assets							
Remove Abandoned BLOBs							
Mirroring Service							
Publish Delayed Content Versions							
Monitored Tasks Auto Truncate							
Archive Function							
Automatic Emptying of Trash							
▼ Tools							
Export Data							
Import Data							
License Information							

The **admin view** in CMS contains core administration features for the Episerver platform where you manage <u>access rights</u>, website <u>languages</u>, and <u>scheduled jobs</u>. You also manage the <u>export and import</u> of data between websites, and <u>configure new websites</u> in a multi-site solution.

Visitor groups

Visitor groups are used by the personalization feature, and are managed from the **Visitor Groups** option in the global menu. You need administration access rights to manage visitor groups.

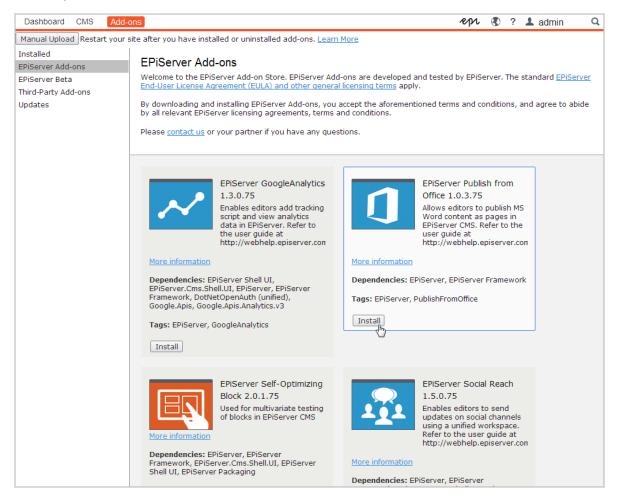
Add-ons

Note: It is recommended to install add-ons via Visual Studio and NuGet packages. For more information, see **Episerver World**.

The add-on system keeps track of system dependencies and lists installed and available add-ons and updates. You can also manually upload unlisted add-ons to the website.

The following views are available:

- **Installed** lists installed add-ons. When an update is available a notification appears. Click the header columns to sort the list of available add-ons.
- Episerver Add-ons, Episerver Beta and Third-Party Add-ons list available add-ons from Episerver or third-party providers.
- Updates lists available upgrades for your website, based on products and system versions installed in your environment.



More on administration

Administration in Episerver Commerce

If you have Episerver Commerce installed on your website, Commerce has an administrative interface for managing e-commerce-specific settings. See the Administration section in the user guide for Episerver Commerce.

Administration in Episerver Find

If you have added Episerver Find to your website, there are some specific administration and configuration options available to optimize the search functionality. See the Administration and configuration section in the user guide for Episerver Find.



By using access rights in Episerver, you can control the content that a website visitor sees, and what editors can do and where they can do it in the content structure. For example, you may give members of the Marketing department access to edit the website marketing material that other company users should not edit. You can set access rights for different types of content, such as pages, blocks, images and documents in the navigation and assets panes.

You can also use access rights together with visitor groups and give a visitor group from a local 10-mile radius access to an advertisement page.

Access rights are normally managed from the administration view in Episerver CMS, but you can give editors the right to manage access rights for a single page in edit view.

Tip: You can watch the following demonstration video, <u>Managing access rights</u>. (6:39 minutes)

Different types of access

You can grant or deny the following types of access to users and groups: Read, Create, Change, Delete, Publish, and Administer.

Access right	Description
Read	The user or group can access the content as a reader; otherwise the content is invisible.
Create	The user or group can create content under the content item on which this right is set.
Change	The user or group can access the content to modify it. Typically, Create and Change are set together but there may be cases where you want someone to modify created content (but not create their own content), or vice versa.
Delete	The user or group can delete the content.
Publish	The user or group can publish the content.
Administer	The user or group can set access rights and language properties on individual content items from edit view for content given this access.

Access right	Description
	Note: This does not provide access to admin view. To access admin view, you need to be a member of the WebAdmins group, see <u>Built-in user groups</u>).

Access rights to assets

Just as for pages, access rights can be applied to assets, such as folders, blocks and media, in the content structure. You can define specific access rights from the "Root" level and all the way down, including the **Recycle bin** (Trash) and **For All Sites** that stores blocks and media. Blocks and media share the same folder structure.

Editors must have **Create** access rights to the global or site-specific folder under **For All Sites/For This Site** where they want to upload an image or create a block, or to the current page when adding assets to the local **For This Page** folder. If <u>media should be automatically published when they are uploaded</u>, editors who upload must have **Publish** access rights, either to the global or site-specific folder or to the page, if media are uploaded to the local folder.

See Folders in the CMS Editor User Guide for a description of global, site-specific and local folders.

Note: Media are never automatically published if an approval sequence has been set on the folder to which the media are uploaded.



Should I set access rights for a single user or for a group?

You can set access rights to content for a single user. For example, you can set the access rights so only *Ann* (and system administrators) can edit the *Book a Demo* page. You can add *Ann* to any number of pages and content, and set *Ann's* access rights to each content item the same (or differently) for each page.

If you have a number of users that need common access to content, managing access rights on a user-by-user basis can be complex. Create <u>user groups</u> that have similar access needs, add the users to each user group, and then use the user group to set access rights to content. This lets you manage access rights more easily. You can add a user to one or more groups.

For example, add users *Ann*, *Bob*, and *Cam* to a *Marketing user group* and give access rights to any number of pages and content to the Marketing group instead of each individual. To add *Dan* to all of the Marketing content, (or remove *Ann*), you modify the *Marketing user group*. You do not have to visit each page or content item to update each individual user's access rights.

Built-in user groups

A standard installation of Episerver has built-in user groups that align with user roles. You can extend predefined groups and roles; see <u>Managing users and user groups</u>.

Note: When your website is set up during development, the membership and role providers available for your website need to be configured to use the built-in groups and roles in Episerver.

Group	Description
Administrators	Comes from Windows and is defined when the website is created. An administrator can access all parts of the system, and can edit all website content. Often, administrators are developers setting up or maintaining the website.
WebAdmins	Comes with Episerver and can access both admin and edit views and the administration inter- faces for add-ons and visitor groups. To use this group, you must add it through admin view > Admin tab > Administer Groups > Add > WebAdmins. Note: Membership in WebAdmins does not provide editing access in the content structure by default. In most cases, only a few system admin- istrators or "super users" belong to this group.
WebEditors	Comes with Episerver and can access the editing view. To use this group, you must add it through admin view > Admin tab > Administer Groups > Add > WebEditors. Add users to this group who need access to the edit view. Then add the users to other groups to give them specific edit rights to content. On large websites, editors are often organized in groups according to content structure or languages.
Everyone	Comes from Windows and provides "anonymous" visitors with read access to website con- tent. All unregistered visitors to a public website are anonymous, meaning that they cannot be identified by the system. Removing access rights for the Everyone group, requires login to access content even if it is published.

Setting access rights

- 1. Go to admin view > Admin tab > Set Access Rights. The Set Access view appears with a content tree structure of the website.
- 2. Click on a node in the content tree (for example, *Marketing*). Typically, a content item shows **Administrators** (with all access rights) and **Everyone** (with Read only access rights). You can change these rights or add new users or groups.
 - If the users or groups are inactive (grayed out) for a content item, then the content item <u>inher-</u> <u>its the access rights of its parent</u> content item. To set access rights for this content item, clear the **Inherit settings from parent item** check box.
 - To add settings to the selected node's subitems without affecting their existing settings, select the Apply settings for all subitems; see section <u>Setting access rights for all subitems</u> below.
- 3. Click Add Users/Groups. A dialog box appears.
- 4. Select the type you want: Users, Groups, or Visitor Groups.
- 5. Leave the *Name* field blank and click **Search** to display all items of the type you selected. You can also type one or more characters in the *Name* field to filter and display a subset of items. (You can also search for a user by **E-mail** address.)

Туре	Users		•	
Name				
E-mail address				
🙀 Search				
Add Users/Groups				
Existing:		Add:		
Bob Cam		Ann		
	[4		
	•			*

- 6. Double-click a user or group in the *Existing* box to move it to the Add box and click **OK**.
- 7. Modify the access rights settings as you want them and click **OK**. The users or groups appear in the Set Access Rights view for the selected content tree item.

Root Start							
 Alloy Plan Alloy Track Alloy Meet Alloy Meet About us How to buy Marketing Campaign Customer 	ns	S					
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Press relation Press relatio Press relation Press relation Press relation Pres	eases						
For All Sites	eases		Change v	Delete 🕑	Publish	Administer 💌	
Administrators	eases Ips Read	Create 💌	-				
For All Sites	eases Ips Read	Create					

Note: If you set conflicting access rights to content, selected access rights prevail over cleared access rights. For example, Ann is a member of both the *Marketing* and *Support* user groups which each have different access rights set on the same content; *Marketing* has **Publish** rights, but *Support* does not. Ann, who is in both groups, has **Publish** rights to the content, but Bob, who is part of the *Support* group only, does not have **Publish** rights.

Setting inheritance for content subitems

Content inherits access rights from its closest parent item by default. When you set access rights for a content item, the rights apply to it and all subitems that have a selected **Inherit settings from parent item** option; subitems with this option cleared are not affected. For example, *Alloy Plan, Alloy Track*, and *Alloy Meet* all have the same access rights because they inherit the access rights from the *Start* page.



- If you break inheritance for *Alloy Meet* and change the access rights on it, the access rights become different from the parent (Start) and its two siblings (Alloy Plan and Alloy Track).
- If you then add a *Marketing group* group to Start, Alloy Plan and Allow Track inherit the Marketing group (because inheritance is selected) but Alloy Meet does not because its inheritance is unselected.

The following image shows the access rights for the **Marketing** content; it will not inherit from the parent item and any changes of access rights on Marketing will not be pushed to subitems unless they have the **Inherit set-tings from parent item** option selected.

Set Access R	lights	for "I	Market	ting"			?
Restore access rights access to. You can cha				that you	have, for e	xample, comp	oletely removed
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ann 🕹							
 Inherit settings from Apply settings for a 		_					
							📄 Save

Campaigns is a subitem of *Marketing*. It has **Inherit settings from parent item** selected, so the access rights are identical to that of the Marketing content item.

ccess to. You can ch				that you	have, for	example, com	pletely remove
Root Start							
Alloy Plan							
Alloy Track							
Alloy Meet							
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How to buy							
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Campaign Customer Press rele Book a de	program eases	S					
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Campaign Customer Press rele Book a de Recycle Bin For All Sites	r program eases emo ps Read	Create	4	V	${\rm eff}^{0}$	V	
Campaign Customer Customer Press rele Book a de Recycle Bin For All Sites Add Users/Group Administrators Everyone Marketing Group	r program eases emo ps Read @	Create	S	V	9	V	
Campaign Customer Customer Press rele Book a de Recycle Bin For All Sites Add Users/Grou	r program eases emo ps Read @ @	Create @	\$ 	\$ 	\$ \$	9	

Book a demo is also a subitem of *Marketing*, but contrary to *Campaigns*, it has **Inherit settings from parent item** cleared, so its access rights are not the same as the *Marketing* parent content item. (*Ann* does not show up, and *Zach* is listed in the access rights.)

Restore access righ					ou nave, to	or example, comp	pletely removed
access to. You can	change a	all rights o	on all items	S.			
B Root							
Start							
😐 Alloy Plar							
Alloy Trac							
Alloy Mee							
About us							
Marketing	-						
- Warkeding	9						
+ Camp	aions						
Campa Custor	-	ams					
 Campa Custor Press 	ner progr	ams					
Custor	mer progr releases	ams					
Custor Press Book a Recycle Bin	ner progra releases I demo	ams					
+ Custor + Press Book a	ner progra releases I demo	ams					
Custor C	ner progra releases I demo	ams					
Custor Press Book a Recycle Bin	ner progra releases I demo	ams					
Custor C	ner progra releases I demo		Change	Delete	Publish	Administer	
Custor Press Book a Recycle Bin For All Sites	ner progra releases I demo		Change V	Delete V	Publish v	Administer v	
Custor Custor Press Book a Recycle Bin For All Sites Add Users/Gro Administrators	releases rdemo s oups Read	Create					
Custor Press Book a Recycle Bin For All Sites Add Users/Gro Administrators Everyone	ner progr releases demo s oups Read e	Create			I		
Custor Custor Press Book a Recycle Bin For All Sites Add Users/Gro Administrators	ner progr releases I demo s Dups Read	Create	√				
Custor Press Book a Recycle Bin For All Sites Add Users/Gro Administrators Everyone	ner progr releases demo s oups Read e e	Create © □ ©			I		

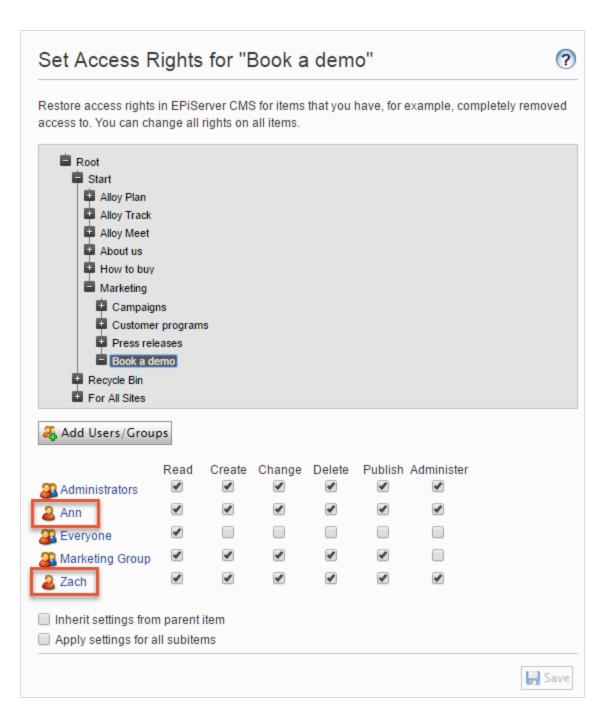
Setting access rights for all subitems

Selecting the **Apply settings for all subitems** check box applies the access rights of the parent item to all its subitems, even if a subitem has inheritance cleared. The option adds settings to a subitem that it did not have before and does not change or remove any existing settings on the subitem.

For example, the *Marketing* content item has *Ann* as a user with access rights.

Set Access R	lights	for "N	/larket	ing"			?
Restore access rights access to. You can cha				that you I	have, for e	example, con	npletely removed
 Root Start Alloy Plan Alloy Track Alloy Meet Alloy Meet About us How to buy Marketing Campaign Customer Press rele Book a de Recycle Bin For All Sites 	program: ases	S					
🚜 Add Users/Group	ps						
🛺 Administrators	Read	Create 💌	Change 💽	Delete 💽	Publish	Administer	
Everyone	•						
Arketing Group							
ann 🕹			1		4		
 Inherit settings from Apply settings for a 							Save

When you select **Apply settings for all subitems**, *Ann* is added as a user with access rights to *Book a demo* because *Ann* is part of the *Marketing* content item's access rights. *Zach*, who already had access rights to *Book a demo*, remains on the list of access rights, unchanged.



If a parent item and a non-inheriting subitem have the same user or group, and the access rights for the user or group differ between the parent and the subitem, the parent's settings are applied when you select **Apply Set-tings for all subitems.** For example:

- If the *Marketing* parent item has user *Ann* with only *Read* access set, and *Book a Demo* has user *Ann* with all access rights set, then **Apply Settings for all subitems** resets Ann's access rights on *Book a Demo* to only *Read* access.
- Conversely, if *Marketing* has user *Ann* with all access rights, and the subitem has user *Ann* with only *Read* access, **Apply Settings for all subitems** gives user *Ann* all access rights on the subitem.

Removing a user or group from the access rights list

To remove a user or group from the access list, clear all of the access rights for that user or group and click **Save**.

Using a visitor group in an access rights list

Visitor groups are used by the personalization feature, and you need administration access rights to manage visitor groups. If you want an editor to manage visitor groups without providing access to the entire admin view, you can make the editor a member of **VisitorGroupAdmins**. This group provides access only to the **Visitor Groups** option in the global menu. **VisitorGroupAdmins** comes with Episerver but you must add it through admin view > Admin tab > Administer Groups > Add > VisitorGroupAdmins.

You can set specific access rights for visitor groups, letting them view specific "hidden" content that is not otherwise publicly available. For example, you may want only members of the *Visitors from London* visitor group to have access to a *Family day at the zoo* page with a discount coupon.

This feature is useful if you want to create a "customer area" for registered customers on your website. Being a member of a visitor group requires a registration and login to access the content.

- I. Go to the admin view > Admin tab > Access Rights > Set Access Rights.
- 2. Select a node in the content tree.
- 3. Click Add Users/Groups.
- 4. In the Type drop-down list, select **Visitor groups** and click **Search** while leaving the **Name** field blank to view available visitor groups.
- 5. Double-click on a visitor group to move it to the Add box. Click **OK**.

estore access rights in Ef ccess to. You can change			ms				-
E Root							
Start							
Alloy Plan							
Alloy Track							
Alloy Meet							
About us							
How to buy							
Marketing							
Campaigns							
- Eamily days	at the zee						
 Family day : Customer pro 							
 Family day Customer program Press releases 	grams						
Customer prog	grams						
 Customer pro Press releases Book a demo Recycle Bin 	grams						
 Customer prog Press releases Book a demo 	grams						
Customer pro Customer pro Press releases Book a demo Recycle Bin For All Sites	grams						
 Customer pro Press releases Book a demo Recycle Bin 	grams						
Customer pro Customer pro Press releases Book a demo Recycle Bin For All Sites	grams s		Change	Delete	Publish	Administer	
Customer pro Press releases Book a demo Recycle Bin For All Sites	grams		Change	Delete	Publish	Administer	
Customer pro Press releases Book a demo Recycle Bin For All Sites Add Users/Groups	Read	Create	_				
Customer pro Press releases Book a demo Recycle Bin For All Sites Add Users/Groups	Read	Create		 Image: A start of the start of		 Image: A start of the start of	
Customer pro Press releases Book a demo Recycle Bin For All Sites Add Users/Groups Visitors from London Administrators Everyone	Read	Create		 Image: Control of the second se			
Customer pro Press releases Book a demo Recycle Bin For All Sites Add Users/Groups	Read	Create		 Image: A start of the start of		 Image: A start of the start of	
Customer pro Press releases Book a demo Recycle Bin For All Sites Add Users/Groups Visitors from London Administrators Everyone	grams s ₽ ₽ ₽ ₽	Create		 Image: Control of the second se			

Note: Visitor groups can have **read** access only.

Access rights for languages

If your website has content in multiple languages, you can define access rights for languages so editors can create content only in languages to which they have access. Enabled languages are displayed in the **Sites** tab, but only users with access rights to a language can create and edit content in that language. See <u>Managing website</u> <u>languages</u>.

+ Access rights for add-ons

Add-ons are plug-ins for extending Episerver functionality.

If you want an editor to manage add-ons without providing access to the admin view, make the editor a member of **PackagingAdmins** group which provides access only to the **Add-ons** option in the global menu.

PackagingAdmins comes with Episerver but you must add it through admin view > Admin tab > Administer Groups > Add > PackagingAdmins.

Some add-ons also may have specific user groups defined to access the functionality. See the documentation for each add-on in the online user guide to find out more.

Access rights for Commerce

If you have Episerver Commerce installed on your website, see the Commerce access rights section in the Commerce User Guide .

Access rights for Episerver Find

If you have added Episerver Find to your website, see the Find access rights section in the Find User Guide.

Managing users and user groups

For easier and safer maintenance, base <u>access rights</u> on user groups rather than individual users.

You can administer user credentials in the following ways:

- Manage users and user groups from the CMS administration view.
- Manage users and user groups in Windows.
- Develop a customized role and membership provider.

Note: Users and groups created in the Episerver CMS admin view are available from admin view only; they are not accessible from Windows. You cannot add users created in Windows to groups created in Episerver. See the <u>technical documentation on Episerver World</u> for information about working with membership and role providers.

Smaller organizations with few editors tend to use the CMS administration view, whereas larger organizations with many editors tend to use the other options. You can combine these options.

Creating, editing and deleting users

To add a user in the CMS, do the following:

- I. On the Admin tab, select Create User.
- 2. Specify a username, password and email address and set the account to Active.
- 3. Select none or more <u>user groups</u> to which the user should belong and click the arrow (or double click) to place the selected groups in the **Member of** box.
- 4. Under the **Display Options** tab, you can specify a default language for the user interface (optional) and touch support.
- 5. Click Save.

New User		?
User Information	Display Options	
Username	Robert Williams	
Password	• • • • • • • • • •	
Confirm password	• • • • • • • • • • •	
E-mail address	robert.williams@alloy.com	
	Active	
	Account locked (too many failed logon attempts)	
Provider		
Created date		
Last login date		
Description		
🚨 Not member of	Sector America	
WebAdmins	∧ product_editors	^
	WebEditors	
	(
		~
		Save

To **edit** user settings, search for the user under **Search User/Group** and then click a user name. You can modify properties only for users that are created via self-registration or via **Create User** in CMS.

To **delete** a user, search for the user under **Search User/Group**, click a user name to edit the settings, and click **Delete**. You cannot undo a deletion of a user.

Displaying members of a user group

Select the Search User/Group option to display groups and users.

• Group view. Click the desired group name to see members in the group.

Admir	nister Groups		?
Delete or	add groups used to assign access rights.		
			🔀 Cancel
	Group	Provider	Delete
2	Marketing Group	SqlServerRoleProvider	*
1			
Users of g	group "Marketing Group"	Paulie	Delate
	Name	Provider	Delete
2	Ann	SqlServerMembershipProvider	*
2	Bob	SqlServerMembershipProvider	×
2	Cam	SqlServerMembershipProvider	*
1			

• User view. Click on a user name to display the Edit User panel where you can modify group memberships and other user settings.

Sea	arch Us	ers/Group	os				
Туре			Users	•			
Jame							
-mai	address						
	er of hits pe	ernade	26				
	or or mo pe	, pago					
			🙀 Search				
	Name	Provider		E-mail address	Description	Approved	Locked ou
2	Ann	SqlServerMe	mbershipProvider	ann@example.com		×	
2	Bob	SqlServerMe	mbershipProvider	bob@example.com		×	
2	Cam	SqlServerMe	mbershipProvider	Cam@example.com		 Image: A second s	
2	Dan	SqlServerMe	mbershipProvider	dan@example.com		 Image: A set of the set of the	
2	Ed	SqlServerMe	mbershipProvider	ed@example.com		~	
2	Fran	SqlServerMe	mbershipProvider	fran@example.com		~	
2	Gran	SqlServerMe	mbershipProvider	gran@example.com		~	
2	Han	SqlServerMe	mbershipProvider	han@example.com		~	
2	lan	SqlServerMe	mbershipProvider	ian@example.com		~	
2	Jan	SqlServerMe	mbershipProvider	jan@example.com		~	
2	Ken	SqlServerMe	mbershipProvider	ken@example.com		~	
2	Len	SqlServerMe	mbershipProvider	len@example.com		· ·	
2	Mel	SqlServerMe	mbershipProvider	mel@example.com		· ·	
2	Nan	SqlServerMe	mbershipProvider	nan@example.com		· ·	
2	Ollie		mbershipProvider	ollie@example.com		<u>`</u>	
● ▲	Pam		mbershipProvider	pam@example.com		<u> </u>	
-	Quince		mbershipProvider	quince@example.com		-	
-	Rob		mbershipProvider	rob@example.com		· ·	
2	Stan		mbershipProvider	Stan@example.com		-	
2	Tam		mbershipProvider	Tam@example.com		×	
2	Una					~	
2			mbershipProvider	una@example.com		×	
2	Van		mbershipProvider	van@example.com		~	
2	Will		mbershipProvider	will@example.com		~	
2	Xavier		mbershipProvider	xavier@example.com		×	
2	Yun	SqlServerMe	mbershipProvider	yun@example.com		×	
2	Zach	SqlServerMe	mbershipProvider	zach@example.com		<	

• To see all users or groups, leave the **Name** field blank.

• To see a subset of users or groups, type one or more letters in the **Name** field. Any names that have the string in them appear in the list.

Sea	arch Us	sers/Grou	ips					
уре			Users	•				
lame			a					
-mai	l address							
lumb	er of hits p	er page	26					
			👰 Search					
	Name	Provider		E-mail address	Description	Approved	Locked out	
2	Ann	SqlServerMe	embershipProvider	ann@example.com		×		
2	Cam	SqlServerMe	embershipProvider	Cam@example.com		×		
2	Dan	SqlServerMe	embershipProvider	dan@example.com		~		
2	Fran	SqlServerMe	embershipProvider	fran@example.com		~		
2	Gran	SqlServerMe	embershipProvider	gran@example.com	✓			
2	Han	SqlServerMembershipProvider		han@example.com	✓			
2	lan	SqlServerMe	embershipProvider	ian@example.com		~		
2	Jan	SqlServerMe	embershipProvider	jan@example.com		~		
2	Nan	SqlServerMe	embershipProvider	nan@example.com		~		
2	Pam	SqlServerMe	embershipProvider	pam@example.com		~		
2	Stan	SqlServerMe	embershipProvider	Stan@example.com		~		
2	Tam	SqlServerMe	embershipProvider	Tam@example.com		~		
2	Una	SqlServerMe	embershipProvider	una@example.com		~		
2	Van	SqlServerMe	embershipProvider	van@example.com		~		
2	Xavier	SqlServerMe	embershipProvider	xavier@example.com		~		
2	Zach	SqlServerMe	embershipProvider	zach@example.com		~		
2	mame	WindowsMe	mbershipProvider			~		

Creating and deleting groups in CMS

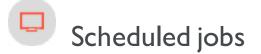
When you select **Administer Groups** in admin view, all groups are shown irrespective of the provider used on the website. The group provider is shown next to the group name.

- Click Add to create a user group, enter a name, and save your changes.
- Click **Delete** to delete a user group.

Warning: You can delete only user groups that were created from the CMS. You cannot recover a user group after you delete it.

	nister Groups		
elete or	add groups used to assign access rights.		
Add			
	Group	Provider	Delete
3	WebAdmins	SqlServerRoleProvider	×
3	WebEditors	SqlServerRoleProvider	×
3	Administrators	WindowsRoleProvider	×
3	Everyone	WindowsRoleProvider	*
3	NT AUTHORITYAuthenticated Users	WindowsRoleProvider	*
3	NT AUTHORITY/Local account	WindowsRoleProvider	*
3	NT AUTHORITY/Local account and member of Administrators group	WindowsRoleProvider	×
3	NT AUTHORITY/NETWORK	WindowsRoleProvider	×
3	NT AUTHORITY\NTLM Authentication	WindowsRoleProvider	*
-	NT AUTHORITY\This Organization	WindowsRoleProvider	*
-	Users	WindowsRoleProvider	×

Note: You cannot change the name of an existing group. Instead, delete the group and add a new one.



A **scheduled job** is a service performing a task (job) at a given time interval. An administrator can start a job manually. A standard installation of the Episerver platform with Episerver CMS and Episerver Commerce includes several scheduled jobs. Some are enabled by default with preset values. You can develop customized scheduled jobs for specific website tasks.

Administering scheduled jobs

Manage scheduled jobs as follows:

- 1. Log in as an administrator and go to the Episerver CMS admin view.
- 2. Select the desired scheduled job on the Admin tab > Scheduled Jobs.
- 3. Select the Active box to activate the scheduled job.
 - To run the scheduled job automatically, set the desired time interval in **Scheduled job interval**. Each scheduled job's run time appears in the **Next scheduled date** field.
 - To run the scheduled job manually, click **Start Manually** and the job is executed immediately.
- 4. Click Save.

Admin Config Content Type Access Rights Set Access Rights Administer Groups Search User/Group	Automatic Emptying of Specify whether the emptying function 30 days from trash.	of Trash (?)
Create User	Settings History	
Scheduled Jobs		
Notification Dispatcher		Active
Monitored Tasks Auto Truncate	Scheduled job interval	1 week 🔻
Archive Function	Next scheduled date	2017-12-14 00:30
Notification Message Truncate	Next Scheduled date	2017-12-14 00:30
Remove Permanent Editing		
Link Validation		Save 🏾 🏭 Start Manually
Change Log Auto Truncate		Save Start Manually
Mirroring Service		
Subscription		
Clear Thumbnail Properties		
Remove Abandoned BLOBs		
Automatic Emptying of Trash		
Publish Delayed Content Versions		
Remove Unrelated Content Assets		

The **History** tab lets you monitor the status and results when a scheduled job is executed. If a job fails, information about it appears under the **Message** column.

Settings History					
Date	Duration	Status	Server	Message	
		Succeeded	epi-test	0 content items were deleted from recycle bin.	



Archive Function

You can set how often the system archives information after the publication period expires with the **Archive Function** job.

Note: There can be a delay between the time information is unpublished, and when it appears in the archive. This may occur if the archiving job is run only once a day.

Automatic Emptying of Trash

You can set up how often your trash gets emptied with the **Automatic Emptying of Trash** job. With automatic emptying, all content in trash older than 30 days is permanently deleted by default. You can also manually delete Trash permanently.

The job is enabled by default, and set to run weekly.

Change Log Auto Truncate

You can delete items from the change log that are more one month old and do not have any dependencies registered against them by another part of Episerver CMS (for example, Mirroring) with the **Change Log Auto Truncate** job.

The job is enabled by default, and set to run weekly.

Clear Thumbnail Properties

You can clear generated thumbnail images in the Products list and Media list views and add them again with the **Clear Thumbnail Properties** job. Run this job manually if you experience problems with refreshing thumbnails, such as on the website and BLOB-supported content.

Fetch data from Marketing Connectors

The **Fetch data from Marketing Connectors** job improves the performance of the Marketing Automation connectors by fetching and caching databases and lists (wherever applicable). The result is faster load time for web pages with a form mapped to the connector, and also for the **Databases** drop-down on the Database Mapping screen in the Episerver Forms user interface.

You can determine when to cache this data by configuring the Fetch data from Marketing Connectors scheduled job. To determine how long to cache the data, use the admin view > Config tab > Global Settings > Connect For Marketing Automation Settings > Cache Duration in Minutes field.

The job is enabled by default (if you have a Marketing Automation connector installed), and set to run every 60 minutes.

Link Validation

You can check links on your website to identify broken links with the **Link Validation** job. The system tries to contact the target for the link to verify that it is responding.

Links are returned only if they are unchecked or checked earlier than the time when the job started. The job continues until no more unchecked links are received from the database. If a large number of consecutive errors is found for external links, in case of a general network problem with the server running the site, the job stops.

The result of the link validation job is a report called Link Status, in the Episerver CMS Report Center.

Marketing Test Monitor

The **Marketing Test Monitor** job handles the starting and stopping of A/B tests based on their start and end dates. If the **Automatically publish the winner** ... setting is enabled, the scheduled job also automatically publishes the winning variant when an A/B test completes, given that the calculated test result is statistically significant with the required confidence level. See <u>A/B Testing configuration</u> in <u>Tool settings</u>.

The job is enabled by default (if you have the A/B Testing feature installed), and set to run every 30 minutes.

Mirroring Service

You can set the frequency of mirroring content between websites with the **Mirroring Service** job. If your website is set up to mirror content between websites, you can manually mirror content or automatically do so at specific intervals. See also: <u>Mirroring</u>.

Monitored Tasks Auto Truncate

The **Monitor Tasks Auto Truncate** job truncates the status of monitored tasks. It is a clean-up job that deletes 30 days of statuses of monitored and completed jobs.

The job is enabled by default, and set to run weekly.

Notification Dispatcher

The **Notification Dispatcher** job is used to send out notifications, such as email notifications, from Episerver CMS to users at regular intervals.

It is used by the projects feature to send out email notifications of new or updated comments and replies posted in projects, and also by the content approvals feature to send out email notifications on review requests; see Which actions trigger a notification? for a list of the actions that will generate a notification.

Emails are only sent out if an action has triggered a notification since the job last executed.

The job is enabled by default, and set to run every 30 minutes.

Notification Message Truncate

The **Notification Message Truncate** job truncates or deletes 3 months old notification messages that could not be sent and are still in the system.

The job is enabled by default, and set to run every day.

Publish Delayed Content Versions

The **Publish Delayed Content Versions** job lets you define how often the system checks for content versions with a specific future publication date and time.

The job is enabled by default, and set to run hourly.

Remove Abandoned BLOBs

Episerver CMS can store media files in a cloud service instead of the website's database. When you delete CMS files, this job makes sure the stored data is deleted from the BLOB provider.

The job is enabled by default, and set to run weekly.

Remove Permanent Editing

You can clear the **Permanently Mark as Being Edited** marking of pages in the edit view (if editors have forgotten to remove the marking) with the **Remove Permanent Editing** job.

The job is enabled by default, and set to run hourly.

Remove Unrelated Content Assets

You can delete content folders that contain media related to deleted content items with the **Remove Unrelated Content Assets** job.

The job is enabled by default, and set to run weekly.

Subscription

The **Subscription** feature lets visitors set the frequency for receiving subscription information. This job checks for information from the system to be included and distributed in the subscription send-out.

Trim Content Versions

The **Trim content versions** scheduled job checks the <u>Max number of versions</u> setting in <u>System settings</u>, and removes redundant versions with status **Previously Published**.

The job is enabled by default, and set to run daily.

Commerce-related scheduled jobs

Installing Episerver Commerce adds scheduled jobs to your implementation. See Scheduled jobs in the Commerce user guide.

Episerver Find-related scheduled jobs

See Administration and configuration in the Episerver Find user guide for information about scheduled jobs for Find.

Other scheduled jobs

Customized modules and add-ons may have their own specific scheduled jobs. See the technical documentation for each module to find out more.

Exporting and importing data

You can export and import data between Episerver websites. This function is widely used by developers building new functionality in a test or development environment. When you complete work and the information is ready for the production environment, use the export and import features to transfer the data between websites.

Exporting data

You can export the following: content items, content types, frames, dynamic property definitions, tabs, categories, files, and visitor groups.

Select a type of item to export, to display the available items of that type.

Export Data	?
Export data from one EPiServer CMS to another.	
 Export content items 	
Select part of structure	
 Root Start Alloy Plan Alloy Track Aloy Meet About us How to buy Campaigns Search Recycle Bin For All Sites Customer Zone 	
 ✓ Include sub items ✓ Export files that the pages link to Automatically export dependent content types ✓ Export content types 	
ContainerPage NewsPage SiteLogotypeBlock LandingPage ProductPage JumbotronBlock ContactPage ButtonBlock EditorialBlock TeaserBlock ContactBlock FormBlock ArticlePage VideoFile SysRoot StandardPage GenericMedia SysRecycleBin StartPage ImageFile SysContentFolder SearchPage PageListBlock SysContentAssetFolder	
 Export frames Export tabs Export categories Export property settings Export visitor groups 	
	Export Test Run with Error Log

To export content items

- 1. Select **Export content items**, and then an item to export in the tree structure. If your content items contain multiple language versions, all language versions are included in the export package.
- 2. Optional: Select any of the three check boxes:
 - Include sub items. Exports the item's children as well.
 - Export files that the pages link to. Exports global assets (such as blocks and images and so on) that the selected item links to.

Note: Local assets (saved under For this Page) are included in the export.

- Automatically export dependent content types. This option is mostly used for older untyped pages, and specifies that the content type is included in the export. For newer, typed pages or if the import website already has this content type, it is not necessary to select this option.
- 3. Click **Export** to download the file package. Your export package is saved to your web browser's default download location.

Tip: To update a single content item through export and import; deselect **Include sub items** and export the item. Then import the item and make sure **Update existing content items with matching ID** is selected.

Importing data

With the **Import Data** function, you can retrieve information exported from the same or another Episerver website.

Import Data		?
Import data from another EPiServer CMS.		
Select an export file and upload	Choose File No file chosen	
Select page destination		
Root Start Recycle Bin For All Sites Customer Zone		
 Update existing content items with matching 	ng ID	
Select language	● All	
		📲 Begin Import 📄 Upload and Verify File

- I. Select the file package to import. Files must end with *.episerverdata for the import to work.
- 2. Click **Upload and Verify File** to verify the file content. The files are read and checked, and verification information appears.
- 3. Select the destination for the imported files.

- 4. Select or deselect Update existing content items with matching ID:
 - Select the check box if you want to keep the same GUIDs for imported items (such as pages, blocks and files) as they had on the exporting site. The import checks whether a GUID already exists and, if it does, that item is updated (if the imported item had a changed date that is later than the existing item). This means that content items with the same IDs are replaced instead of added.

If your exported pages contained links to global blocks and media, you must select **Export files that the pages link to** when exporting, for the linked global blocks and media to be updated during the import.

• Deselect the check box if you want to import items with new IDs instead. If you import to the same website as you exported from, blocks and media are merged into folders with the same name in the assets pane.

Duplicated items get a number added to the item name. For example, exporting item *ABC* and importing it as a copy on the same website results in two items, namely *ABC* and *ABC2*. This also affects the URL, which in the case of the copied item would be *www.examplesite.com/abc2*.

- 5. If your export package contains multiple language versions, select **All** if you want to import all language versions or one specific language to import only that language version.
- 6. Click Begin Import.

Managing custom content types

The edit view in Episerver only displays the default content types, such as pages, blocks, media, and products. Your website may be set up with custom content types (that are implementing IContent) and these are not accessible via the navigation and assets panes in edit view. However, they are accessible from admin view > Admin > Tools > Manage Content.

Browse to the content item you want to change and select one of the options:

- Edit content. Opens the item in the edit view and you can edit it as any default content item.
- Manage access rights. Opens the Set access rights dialog box for the specific item. For details on access rights and how to change them, see <u>Access rights</u>.
- Delete. Deletes the item. It is not possible to restore the item.
- Move to trash. Moves the item to trash. From trash, you can restore the item as long as the scheduled job, Automatic Emptying of Trash, has not run.

Manage Content	0
Manage content items within CMS	
Select content item to manage	
Root	
Start	
Alloy Plan	
Alloy Track	
About us	
How to buy	
Campaigns	
Search	
Customized fancy module	
Recycle Bin	
 For All Sites Customer Zone 	
Customer Zone	
	CEdit content CManage access rights Celete Move to trash



By default, all changes to pages, files and directories are logged in the **Change Log** system which is found in admin view > **Admin** > **Tools**. You can filter the information in the change log, making it easier to find relevant information.

Change Log						?	
The change log displays all change date, category, action				ies in the s	ystem and can b	e filter	ed by
Change date from							
Change date to							
Category					•		
Action					•		
Changed By							
Maximum number of items (per page	25			,		
Start with sequence numbe	r						
Include archived items							
		2	Read				
Sequence Number	Change Date		Category	Action	Changed By	[Data
Previous Next							

Field name	Description
Change date from	Select a date and a time to view only items that were changed after this time.
Change date to	Select a date and a time to view only items that were changed before this time.
Category	 From the Category drop-down, you can select an activity type: Content to display changed content items. This option displays items such as pages, blocks and media. Message to display changed messages. (Messages are a type of activity in the projects feature.) Project to display changes that are associated with a project. Approval to display changes that are associated with a content approval sequence. If you do not select an option from the drop-down list, you will see changes to all types of activities. Note: Website developers can configure which categories are available, so you may see other categories than the ones mentioned here.
Action	You can filter on actions, such as Delete, Publish and Rejected . Note: Website developers can configure which actions are available.
Changed by	To filter for a specific user, enter the Episerver CMS user name.
Maximum number of items per page	Limits the displayed number of items on the page. Click the Previous and Next arrows to browse through the list of items.
Start with sequence number	Enter a specific sequence number to start listing the items in the change log. For example, if you have performed a previous filtering, you can use the sequence number from that occasion and repeat that filtering.

I. In the change log, view changed items by filtering on one or several of the following options:

2. Click **Read** to run the query. A list of matching change log items appear.

54 | Episerver CMS Administrator User Guide 19-3

To remove all change log items that are more than one month old and without dependencies, use the <u>Change</u> log auto truncate scheduled job.

System settings

System settings let you define certain settings for the Episerver CMS installation, such as to activate globalization, change the error handling, and configure version management of content.

General tab

System Settings	(?
WARNING! Incorrect changes on this page may caus	se your website to stop responding.	
Error handling in EPiServer CMS Handler for subscription updates	Active for remote visitors • EPiServer CMS default • Encrypt the connectionStrings.config file • Enable globalization • Detect language via browser's language preference • Disable deletion of content versions	
	🛃 Save 🔀 Canc	el

Setting	Description			
Error handling in Episerver CMS	Select how you want errors to be handled; active for all visitors, remote visitors, or disabled.			
Handler for sub- scription updates	The subscription function in Episerver lets visitors receive information about new and updated pages. Depending on whether multi-language is supported, you can select how the subscription dispatch is managed. This list can also include your own solutions for the subscription function.			
Encrypt the con- nectionStrings.config file	Select to encrypt the connectionStrings.config file, which contains sensitive inform- ation sent to and from the database.			
Enableglobalization	Select to activate management of content in multiple languages (globalization).			

Setting	Description			
Detect language via browser's language pref- erence	Select to activate languages to be shown based upon the visitor's browser settings.			
Disable deletion of con- tent versions	Select to disable the ability of editors to delete versions of pages, blocks and files. Selecting this also disables the automatic deletion of versions caused by the Max- imum number of versions field on the Editing tab.			

Editing tab

System Settings		?
WARNING! Incorrect changes on this page may o	ause your website to stop responding.	
General Editing		
Path to CSS file for the Editor	~/Static/css/Editor.css	
Maximum number of versions	20	
	Unlimited versions	
	 Automatically publish media on upload 	
		🛃 Save 🔀 Cancel

Setting	Description			
Path to CSS file for the rich-text editor	Controls the styling options (such as heading levels and so on) available to the editor in the rich-text editor. This can be the same or similar CSS file as the site uses for styl- ing content so that the editors get the same appearance as the site when editing con- tent.			
Maximum number of	Specify the number of previously-published versions of content items (for example, pages or blocks) that are stored. The currently-published version and draft versions are not counted.			
versions	Default value is 20 versions. The scheduled job <u>Trim content versions</u> checks this setting and removes any Previously published versions above this number. Oldest versions are removed first.			

Setting	Description
	This field is ignored if the Unlimited versions or Disable deletion of content ver- sions box is selected.
Unlimited versions	Stores an unlimited number of versions of content items (such as pages or blocks). This option may result in a large version list, which can be difficult to use unless you manually delete unwanted versions. If you check this, the value in the Maximum number of versions field is ignored.
Auto publish media on upload	Select to automatically publish and index media when uploaded to the website. Note: If a user uploads media but does not have publishing rights in the folder to which the media is uploaded, then the uploaded documents are not published (for example, images are not dis- played when used in content). Ensure that editors who upload media also have the proper access rights set in the media folder structure. Also, if this check box is selected and an editor (with the proper access
	rights) uploads media, it is published and indexed immediately, so can be found by search engines, even if no published page contains links to the media. If the projects feature is enabled and the editor has a project selected when uploading media, this setting is ignored. The uploaded media is associated with the project instead, and must be manually published or published via scheduling.



You can easily add and remove websites from an Episerver installation, perhaps to create short-lived campaign websites.

On the **Config** tab > **Manage Websites**, you can see an overview of existing websites in your installation. These websites share the same database, content types and templates, making it easy to set up new websites. You can also define whether content, such as blocks, folders, and media, should be shared or site-specific.

lanage Websites		
onfigured sites are listed bel	ow. Click the site to display the settings associated with the si	te.
his installation is licensed fo	or 1000 sites.	
1		
Add Site		
P Add Site Websites		
	URL	
Websites	URL http://examplesite.com/	

You can add new websites in the following ways:

- **Single-site setup** lets your installation have one CMS site mapped to one IIS instance. The IIS mapping is with a wildcard or a specific host name. You can have several single sites with separate databases and code base on the same server. In that case, you have a separate admin interface for each site.
- Multi-site setup lets you have a single CMS site as a base (default site), and can create new sites in admin view that share the same root page, database and code base. The additional sites are automatically mapped and require no additional configuration (if the base site is mapped to wildcard), or they need manual configuration of host name.

When you work in a multi-site setup, you see all sites in the same interface, which makes it easy to work with them. One reason to run a multi-site setup with specific host name mapping (that is, a different IIS instance per CMS site) is that you can use different application pools, which means that if one site fails, the other sites continue to run.

Requirements

The following requirements must be met to manage websites in admin view:

- Available licenses. A notification message informs you of the number of sites allowed by the license available for the installation. See License Information on the Admin tab for information.
- Unique URL. In admin view, each website must have a unique URL and start page in the content tree. Start pages cannot be nested.
- Domain mapping must be configured in IIS.
 - For multi-site setup, the IIS must be configured to respond to any host name.
 - For single-site setup, each separate CMS site must have an IIS site configured.

Adding and updating a website from admin view

On the Websites tab, you can click a site to see detailed information about its settings. You can also update the site information.

To add more sites to your installation, click **Add Site**. Add the following information when creating and updating site settings for your installation:

Site setting	Description
Name	Type a name that identifies the website, such as <i>Example Site</i> .
URL	Enter the URL for the site, such as <i>https://examplesite.com</i> . If your CMS or Commerce site is using Unicode characters in the URL segments, internationalized domain names should be registered in Punycode format. See also: <u>Internationalized Resource Identifiers (IRIs)</u> on Episerver World.
Start page	Select the page to which the visitor is sent if only a host name is specified.
Use site-specific assets	Select this check box to ensure that assets, such as blocks and media, for this site are not available for use on other sites in the installation. This option affects the folder structure editors see in the assets pane.
Hostname	Optional. Enter a specific URL, such as <i>examplesite.com</i> . If you do not name the web-

Site setting	Description
	 site, it is automatically named with the URL you have entered. One of the sites in the installation must be bound to the * host name. That site is used as a fallback when an exact match for the host name used by the visitor cannot be found. This setting is less important in a single-site scenario, because you can have only one site configuration. However, in a multi-site scenario, you must make sure that host bindings active in IIS are mirrored in the corresponding site configuration. For example, you want to add <i>examplesite.se</i>. Usage: The host name list is evaluated by the application in two different scenarios: Request routing. When serving a request, the application evaluates the host list to see which site and language (culture) that should be
	 Cross-site linking. When generating links to another site or culture, the host list is evaluated to find the host name to use for constructing the link URL.
	Note: A wildcard * mapping must be accompanied by an explicit host name to support cross-site link generation.
Culture	Select the default language for when a visitor accesses the website using the host name.
Туре	 Primary host. A primary host is the preferred host name when generating links between sites or languages (cultures). If no host is defined as primary, the first non-redirected host and non-edit host is used. You can define only one primary host per language plus one primary that is unbound to any language. Edit host. An editing host is the preferred host name to use when editing a site. This host name is used for all links between sites when the users are in the editing view. If no editing host is defined, the primary or first found host is used. You can define only one editing host per site and you cannot bind it to any language. Users are not forced to the edit host for editing and remain on their current host if the editing view is requested from another host on the site. Redirection host. A redirection host defines that requests using this host name are redirected to a different host name. Such requests are redirected to the primary host or, if none is defined, the first non-redirected host found. You can set redirection to permanent or temporary, which determines the type of HTTP redirect status that should be used. Redirected host names are never used when generating links. There can be any number of redirection hosts defined as long as there

Site setting	Description			
	is at least one primary or standard host name bound to the same lan- guage.			
Scheme	Select the preferred scheme to be used for this host. This affects only the generation of links to the site as incoming requests are matched to the host name regardless of scheme.			

EXAMPLE: Default website with different host names, languages and redirection types

The following example shows a default website with several host names, languages and redirection types configured:

Edit Website					?		
Settings associated with th	ettings associated with the site.						
This installation is license	ed for 1000 si	tes.					
Settings							
General							
Name	Example	site					
URL	http://ex	amplesite.com/					
Start page	Customer	Zone [48]					
	🗌 Use si	te-specific assets					
Host Names							
Host Name		Culture	Туре	Scheme			
examplesite.com					A 🕺		
examplesite.se		SV	Primary		a 🖌		
www.examplesite.s	e	SV			a 💥		
redirected.se		SV	Redirected (permanent)		a 🗶		
eamplesite.no		no			a 🗶		
redirected.no		no	Redirected (permanent)		a 🔀		
*			Redirected (temporary)		a 🗶		
🔂 Add							
				样 Delete Site 📕	Save 🔀 Cancel		

This example would lead to the following behavior:

- A request to https://redirected.se is redirected to https://examplesite.se using an HTTP 301 response.
- A request to https://www.examplesite.se is served the Swedish content.

Note: Canonical links added in the templates should point to https://examplesite.se

- A request to https://redirected.no/page/ is redirected to https://examplesite.no/page/ using an HTTP 301 response as this is the only Norwegian host that is not redirected.
- A request to https://redirected.com is redirected to https://examplesite.com using an HTTP 302 response as per the wildcard specification.

EXAMPLE: Campaign website

The following example shows a campaign website:

Edit Website					?
Settings associated wi	th the site.				
Name URL Start page	Campaign site http://summercampai Start [5] Use site-specific as				
— Host Names —					
Host Name		Culture	Туре		
summercampa	ign.examplesite.com	1			
				样 Delete Site	F Save 🔀 Cancel

Managing website languages

Editors can create content in a particular language after you add and activate the language, and set an access level for a language. This prevents unauthorized editors from creating or editing pages in that language.

Note: When an editor copies a page, all language versions are copied regardless of the editor's language rights. This means that if an editor with access rights to English only, copies a page that exists in English and French and pastes that somewhere, both language versions are copied.

Language overview

Go to the **Config** tab > **Manage Website Languages**. The installed website languages appear. You can see which languages are enabled for active editing in edit view, and the order in which languages are available. You can adjust the order of the languages using the arrows to the left of the language. To change a language's settings, click its name.

Manage	e Website	Languages				((
)efine the la	anguages that sh	ould be available to visitors on you	ır website.				
🕂 Add La	nguage						
Move Up	Move Down	Name	Language Code	Enabled	System Icon	Template Icon	
	4	English	en	 Image: A second s			
1	÷	English (United Kingdom)	en-GB		100 TEC 201 ES		
1	÷	English (New Zealand)	en-NZ		in the second	R ay	
أ	.	English (South Africa)	en-ZA				
أ	4	Deutsch	de	 Image: A second s			
1	÷	français	fr				
1	4	español	es		. e		
1	4	svenska	SV	 Image: A second s			
1	4	norsk	no				
1	Ŷ	dansk	da				
1	4	suomi	fi		÷÷	÷+	
1	4	Nederlands	nl		=	=	
1	.	Nederlands (België)	nl-BE				
1		português (Brasil)	pt-BR		S	8	

Adding and enabling languages

Before an editor can edit content in different languages, you need to add and enable the languages in the admin view and then enable them for editing in the CMS edit view.

I. Adding and editing languages

- a. On the Config tab, select Manage Website Languages.
- b. Click a language to edit its settings, or click **Add Language** to add a new language. A list of available language codes appears. Select a language code by clicking the name.
- c. In **Name**, enter a name for that language to be shown in the edit view. The field contains the name of the language encoding, but you can change this if you want.
- d. Select **Enabled** if you want the language to be active for editing in edit view. This option also affects whether the language is available to website visitors. A disabled language is not visible in the edit view. Existing content in that language is still accessible, but it cannot be edited.

français - fr						
Define a new website langu	age that should be available to visitors on your website.					
Name	français 🟹 Enabled					
Template icon	~/app_themes/default/images/flags/fr.gi					
Web address prefix						
Access level Change Everyone						
🍇 Add Users/Groups	送 Delete 틙 Save 🔀 Cancel					

e. In the **Template icon** field, enter the path to an icon that symbolizes the language. Several flags are stored in the *C:\Program Files\Episerver\CMS\<release>\Application\App_Themes\Default\Images* folder. If you want to make your own icons, make them 15x15 pixels so they fit properly in the edit view.

- f. In the **Web address prefix** field, you can provide a specific prefix to show the content of the relevant language. If you do not provide a prefix, the language code is used, such as www.company.com/nl.
- g. Use Access level to define which editor groups have access to create and edit content in this language (see below). When you add a language, it is available for the Everyone group by default. Only users with access rights for a language have it available on the Sites tab, and can create and edit content in that language.

An editor's create and edit access rights to content *and* language determine which actions the editor can perform on the content. This means that an editor must have edit access for a specific language and a specific item to edit the content in that language.

When a language has **Everyone** as access rights, access rights for an item apply to all languages. This also means that an editor with delete access rights for content can delete an entire node with content in all languages, including content in languages to which the editor does not have access.

Note: If you remove the **Everyone** group in a certain language, it may cause some editors to lose their access rights to create and edit content in that language.

h. Click Save.

2. Enabling a language on a website (if not already done)

- a. In the admin view, go to the **Config** tab > **Manage Website Languages**.
- b. Click on the desired language in the list.

c. Select the **Enabled** check box and click **Save**.

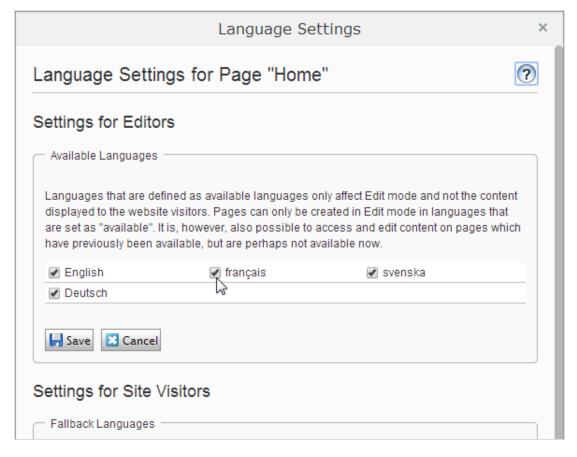
français - fr	?
Define a new website language	that should be available to visitors on your website.
Name	français
Template icon	~/app_themes/default/images/flags/fr.gi
Web address prefix	
Access level Change Steryone	
♣ Add Users/Groups	
	🕌 Delete 🗦 Save 🔀 Cancel

3. Enabling a language for editing in CMS

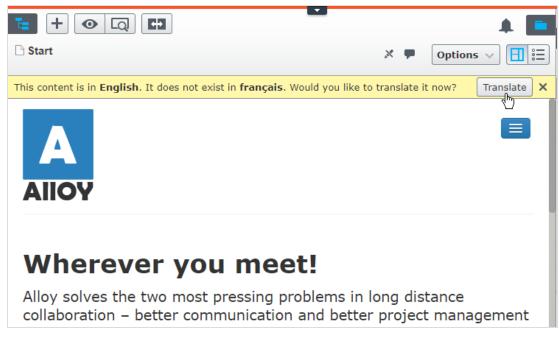
This step makes the language available for content creation by editors. A language can be made available for the entire site structure, or for parts of it. By default, subpages inherit language settings from their parent page.

- a. In the CMS page tree, select the root page for the branch for which you want to enable the language. In this example, you want to make "French" available for the entire site, so the language setting is defined on the start page.
- b. Open the page in All Properties editing.
- c. Select **Tools** and **Language Settings** in the header.
- d. Under Available Languages, select Change.

e. Select the language you wish to enable, click **Save**, and close the dialog.



f. For a correct display, the website start page also needs to be available in the new language. To do this, switch to the newly activated language, go to the start page, select **Translate**, then publish it.



Once the language is enabled as described above, it is available for content translation in the Episerver CMS Editor Guide.

Deleting an existing language

Remove a language from the website by opening the language for editing, and clearing the **Enabled** option.

Managing approval sequences

Approval sequences are used both for Content approvals, which is part of Episerver CMS, and Change approvals, which is an add-on.

- Using **Content approvals** is a way to make sure that *content* is reviewed and approved before it is published. If content approvals have been defined for an item, the editor cannot publish it but has to set it as *Ready for Review*. For a description of content approvals from an editor's perspective, see the Content approvals chapter in the CMS Editor User Guide.
- Change approvals lets you make sure that certain *actions* that affect the website structure or content are reviewed and approved before they are applied. See Change approvals in the CMS Editor User Guide. for more information on which actions that are affected.

When an item or a change is in review, one or more appointed reviewers must approve it before the item can be published or the change is applied. The reviewers are defined by an administrator in **an approval sequence**.

How it works

You define an approval sequence for a specific page in the page tree or for a global or site-specific assets folder in the assets pane. You can then choose to let the item's or folder's children inherit the approval sequence, create a new approval sequence for the children or disable approval sequences for the children. For detailed information how approval sequences work on assets, see **Approvals on assets**.

Both individual users and user groups can be added. User groups and individual reviewers must have **Read** access right and at least one other access right to the content item to review and approve it. We recommend **Read** and **Create** because Create has the least capabilities since it prevents any actions on the content item itself, or **Read** and **Change** because Change alone cannot affect the visitor, unlike Delete and Publish. See **Access rights** and **Managing users and user groups**.

The approval sequence overview is opened from a page's or assets folder's context menu:

🗉 🗋 Alloy Meet	B New Dave		
🖪 🗋 About us	New Page		
🗉 🚞 How to buy	👗 Cut Г`` Сору		
🗉 🛑 Campaigns	E Paste		
🕒 Search	Move to Trash		
🖪 📄 Customer Zone	🗧 Edit Approval Sequence 🖍		

In the approval sequence overview, you define the number of approval steps (you can have as many as you like), and also the persons responsible for review and approval in each of the steps.

Alloy Track						
Approval Sequence						
Select the persons you want to include as reviewers in each step. <u>One reviewer from each step must approve the content before</u> it moves to the next step. Each step must have a reviewer for each language the content exists in.						
Create additional steps by clicking the '+' button. Rearrange steps with drag and drop.						
Enabled O Inherited O Disabled	Require comment on 📘 Decline 🗌 Approve					
	Display sequence for All Languages 🔻					
60 Ready fo	or Review					
Untitled Step						
٤						
0						
🗸 Ready to Publish						

Content approvals on assets

Each page in Episerver can have its own approval sequence. Assets, such as blocks and media (and also forms and catalogs if you have Episerver Forms and Episerver Commerce respectively installed), cannot have individual approval sequences. Instead, the approval sequence is set on each assets folder, and all assets in the folder have the same approval sequence set. *Global* and *site-specific assets folders* can inherit their approval sequence from a parent folder (up to the site root), or you can define a unique sequence for it (or disable it

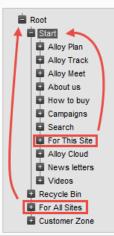
completely so that assets in the folder do not have to be approved). If there is no sequence set on a parent item, children inherit the disabled state.

Note: Blocks and media in global (For All Sites) and site-specific (For This Site) folders inherit the approval sequence from the parent node by default. The content inherits from the **site root**, which is not the same for global and site-specific folders. The global assets folders inherit from **Root**, while site-specific assets folders inherit from the site's root, that is **Start** in the example image below.

Set Access Rights for "Start"

Restore access rights in EPiServer CMS for items that you have, for example, completely removed access to. You can change all rights on all items.

?



Local assets folders inherit their approval sequence from the page they are associated with. See Folders in the CMS Editor User Guide for a description of global, site-specific and local folders.

What happens if I want to move folders or assets that have content approval sequences set?

Note: The following description assumes you are using Content approvals but not Change approvals. If you are using Change approvals, all moving of folders and assets will trigger an approval sequence which must be approved before the folders or files are moved.

Moving folders and assets that have content approval sequences set, works like the following descriptions.

Folders

- Moving a **folder** to another **global or site-specific folder**. The folder keeps its original approval sequence. You can move the folder even if items in the folder are in review.
- Moving a **folder** to a **local assets folder**. The folder's approval sequence is changed to the local assets folder's sequence. You cannot move the folder if items in the folder are in review.

Assets

- Moving an **asset** to a **global or site-specific folder**. The approval sequence on the asset is changed to the new folder's approval sequence. You can move an item even if it is in review. However, in that case, it continues its original content approval sequence until it is approved or rejected. After that it has the same approval sequence as the new folder.
- Moving an **asset** to a **local asset folder**. The approval sequence on the asset is changed to the new folder's approval sequence. You cannot move the asset if it is in review.

The Blocks and Media folders in the assets pane are actually the same folders in the software and share the same approval sequences; the Blocks and Media tabs in the assets pane are merely a way of filtering out blocks if you are in the Media tab and vice versa. This means that if Adam is set as a reviewer on block folder *Bunnies*, Adam is also a reviewer of media in media folder *Bunnies*.

As a result, if you edit a block in the *Bunnies* folder which links to images in the media folder *Bunnies*, and set the block to **Ready for Review**, the same content approval sequence is triggered also for the images.

Forms and catalogs have their own structures, so even if you have a Commerce catalog named *Bunnies*, it does not get the same content approval sequence as the *Bunnies* folders for blocks and media.

Note: Assets added to an assets folder with a approval sequence set are not auto published, even if the auto publish option is set (see <u>Auto publish media on upload</u>).

Content approvals on multi-language sites

If you are working with a multi-language site, you can define different reviewers for the different languages in each step. Each language must have at least one reviewer, but it is recommended to have at least two reviewers per language. This is especially important if you select the **Prevent users from approving their own changes** check box, since an item could otherwise get stuck in the review process if the review request is started by a user who is also the only reviewer.

Items, such as images, that do not have a language set can be approved by any reviewer (even by reviewers that only have access to a specific language).

You can view how the approval sequence is defined for all languages or for each language individually by using the **Display sequence for** [*language*] drop-down list.



Setting up an approval sequence

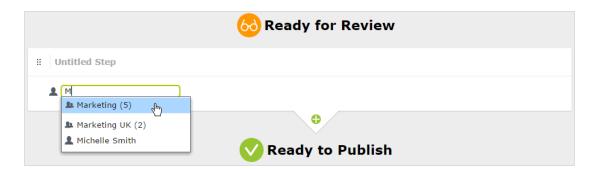
Setting up an approval sequence (single language website)

This section describes how to set up an approval sequence for one language. If your website uses multiple languages, see <u>Setting up an approval sequence on a multiple languages website</u>.

- 1. Open the approval sequence overview from an item's context menu (in the navigation pane or assets pane).
- 2. In the first step, type the first letter of the reviewer's name. Select the reviewer from the list of suggestions. You can also add a user group. Groups have a special group icon in the list of suggestions and you can also see how many users are included in the user group.

Note: User groups and individual reviewers must have **Read** and at least one other_ access right, such as **Create** or **Change** to the item to review and approve it.

It is recommended not to add large groups. Partly because users tend to think someone else will review if there are many responsible reviewers, and partly because many notifications will be sent out, which may annoy users. There is a setting in the *web.config* file which triggers a validation warning when you add a group with members exceeding this setting, and it also limits the amount of notifications sent to the users in the group. If it is set to 100, only 100 users will get email notifications even if the group contains 150 users. See <u>Configuring the CMS user interface</u> in the <u>CMS Developer Guide</u> on <u>Episerver</u> World.



- 3. If you added an individual reviewer, add at least one more reviewer to the step. You should have at least two reviewers in each step, in case one of the reviewers is unable to review and approve.
- 4. Optional: Click **Untitled Step** to rename the step to something more descriptive, for example *Product marketing* or *ISO compliance review*.

- 5. Optional: To add more steps to the approval sequence, click the add button: 🕀. You can rearrange the steps by drag and drop.
- 6. Optional: To require a reviewer to enter a reason for approving or declining the content, select the **Approve** or **Decline** (or both) check boxes under **Require comment on**.
- 7. Optional: Select **Prevent users from approving their own changes** if the user who sends a review request should not be allowed to approve the changes even if the review requester is one of the appointed reviewers.
- 8. Click Save.

Setting up an approval sequence for children items

When you have defined an approval sequence for an item, you can define if its children have to be approved or not.

- I. Open the approval sequence overview from a child item's context menu.
- 2. Depending on how you want to set up the item's approval sequence, select one of the three radio buttons:
 - **Enabled**. This setting lets you edit and define the approval sequence any way you what. The approval sequence is not connected to the parent item's approval sequence. Set up the sequence in the same manner as described in the section above.
 - Inherited. This setting locks the approval sequence for the current item and it gets whatever settings its parent has. If the parent item's approval sequence is changed, so is the approval sequence for the current item.
 - **Disabled**. This setting disables the approval sequence for the item and it does not have to be approved.

Note: Inherited is set by default, so if you do not define an approval sequence for an item's children, they automatically get the same approval sequence as the parent. If inheritance is set on children and the approval sequence is disabled on the parent item, the children inherits the disabled state. Local assets folders inherits the approval sequence set on the associated page or block.

Setting up an approval sequence on a multiple languages website

Note: The language setting only applies to Content approvals. Change approvals does not take this setting into consideration; all appointed reviewers can approve changes in all languages.

- I. Open the approval sequence overview from an item's context menu.
- 2. In the first step, type the first letter of the reviewer's name. Select the reviewer from the list of suggestions. You can also add a user group. Groups have a special group icon in the list of suggestions and you can also see how many users are included in the user group.

3. Click the 🔊 🕆 icon and select the languages the reviewer or group of reviewers can approve in the **Select Language** drop-down list. A reviewer or group of reviewers can approve content in one, several, or all languages.

Globalization re	eview		
💄 Mia Schaffer 🔹 🛛 de			
L Jacques Fressine	👤 Jacques Fressinet 🛞 👻 📅		
💄 Emeline Kahn 🄇	J 🗸 🕴 fr		
L Paul Bachmann	🗶 🗸 de		
Lucas Anderson	Select Language		
1	Any Language		
	English		
	🔽 Deutsch 🖉		
	🗖 français		

Note: There is a difference between selecting **Any language** and selecting all languages one by one. If you select Any language, the reviewer can approve an item in any language it exists in, which also includes any new languages you may add in the future. If you select all available languages one by one, these are the only languages the reviewer can approve content in. If you add a new language in the future, the reviewer does not have the rights to approve in that language.

- 4. If you added an individual reviewer, add at least one more reviewer to the step. You should have at least two reviewers per language in each step, in case one of the reviewers is unable (or not allowed as the review requester) to review and approve.
- 5. Optional: Click **Untitled Step** to rename the step to something more descriptive, for example *Product marketing* or *ISO compliance review*.
- 6. Optional: To add more steps to the approval sequence, click the add button: <table-cell-rows>. You can rearrange the steps by drag and drop.
- 7. Optional: If a reviewer should be required to enter a reason for approving or declining the content, select the **Approve** or **Decline** (or both) check boxes under **Require comment on**.

- 8. Optional: Select **Prevent users from approving their own changes** if the user who sends a review request should not be allowed to approve the changes even if the review requester is one of the appointed reviewers.
- 9. Click Save.

Editing an approval sequence

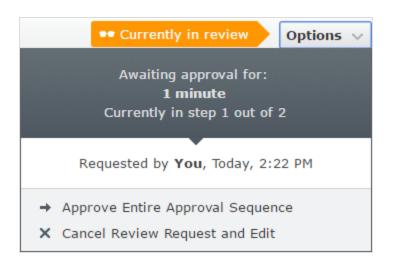
Open the approval sequence from the content item's context menu and make sure that the **Enabled** radio button is selected. Edit and save the approval sequence as described in <u>Setting up an approval sequence</u>. You can rearrange the approval steps by drag and drop. Hover over a group name to see the users included in the group.

Untitled Step
All
Frank Lambert Sophie Valdez-Thompson

Note: If the selected content item has children that are set as **Inherited**, they will inherit all changes.

Approving and canceling approval sequences

As an administrator, you have the right to approve the entire approval sequence in one go, and to cancel a review request. You do that from the **Options** button. When you are approving an entire approval sequence, you are required to motivate why you are skipping the approval sequence and approving all steps. As administrator, you can always approve the entire approval sequence even if you sent the review request yourself and **Prevent users from approving their own changes** has been selected.



Deleting an approval sequence

You cannot delete an approval sequence but you can disable it. Open the approval sequence from the item's context menu and select **Disabled**. The item can now be published immediately and does not have to be approved. If the selected content item has children that are set as **Inherited**, these children do not have to be approved.

Commenting on content approvals

As an administrator, you decide if reviewers have to add a reason when they approve or decline content or not. An exception to this is when you approve an entire sequence, in which case you are always required to add a comment. For more information on commenting, see the Collaboration between editors topic in the CMS Editor User Guide.

The comments will be visible in the notification list in the user interface and in email notifications. Comments are also displayed in the project overview, if the content item in review is associated with a project.

All comments are stored in the database as part of the <u>change log</u> and can be used later on for auditing purposes without using projects.

Four-eyes principle

Certain businesses have the requirement that at least two persons must approve content or changes to a website before the content is published or changes applied. To achieve this, you need to set up an approval sequence with at least two steps, and at least two reviewers in each step.

To avoid that one of the reviewers in a step happens to be the user who starts the review, and thereby can evade the four-eyes principle by approving their own changes, you also need to select **Prevent users from approving their own changes** in the approval sequence.

Alloy Meet	
Approval Sequence	
Select the persons you want to include as reviewers in each step. One reviewer for Each step must have a reviewer for each language the content exists in.	rom each step must approve the content before it moves to the next step.
Create additional steps by clicking the '+' button. Rearrange steps with drag and	drop.
Enabled O Inherited O Disabled	 Require comment on Approve Require comment on Decline Prevent users from approving their own changes

Using notifications

Appointed reviewers can get notifications in the user interface (the bell icon shows the number of new noti-

fications () and by email. These notifications let the reviewers know that they have a review request waiting. The editor who started the review request is also notified when the reviewers approve or decline the request.

Which actions trigger a notification?

This table shows which actions generate notifications for the different roles in the content approval workflow.

Role	Receives notification when:
The user who sets the item to Ready for Review	 a reviewer approves a review request. a reviewer declines a review request. an administrator force approves all steps in an approval sequence. the review request is canceled by an administrator.

Role	Receives notification when:
Reviewer	 an item is ready to be reviewed by the user. a review request is declined in the current (that is, the same step as the user has been defined in) or in a later step of the approval sequence. a review request is canceled in the current or a later step of the approval sequence.

User interface notifications

For the notifications in the user interface to be instantly displayed, your web server needs to have WebSocket support enabled. See <u>WebSocket support</u> on <u>Episerver World</u>. If WebSocket support is not enabled, editors need to refresh the user interface to see the notifications.

Email notifications

For the email notifications to work, you need to configure your SMTP server with a *from* address. See <u>Configuring your email server</u> on <u>Episerver World</u>.

A scheduled job, **Notification Dispatcher**, determines how often email notifications are sent out to users. The job gathers all notifications into one summary email which contains the user's all content approval notifications generated since the last email. The scheduled job is set to run every 30 minutes by default. See <u>Scheduled jobs</u> for more information on how to configure this scheduled job.

If you want emails to be sent out immediately, this can be configured by a developer through code, see <u>Con-</u><u>figuring email notifications for content approvals</u> in the Episerver CMS Developer Guide on <u>Episerver</u><u>World</u>.

Creating categories

Note: This topic is intended for administrators and developers with administration access rights in Episerver.

In Episerver CMS a category classifies content, such as for building filtering features for search and navigation. You create categories in admin view, and apply them to content in edit view.

Note: A category is a built-in property in Episerver CMS. You can apply categories to content, but you need to build the customized functionality for your website to display the resulting outcome, such as in a filtering. Also, do not confuse content categories with Commerce categories; see Creating a catalog entry.

Adding a category

Add a new top-level category as follows:

I. From admin view > Config tab, select Edit Categories.

Catego	ries							C
he heading	ategories used by "Categories".	your websit	e. These categories v	will be availab	le in the editorial	interface	e for each p	age und
🕂 Add								
Move Up	Move Down	Name	Display Name	Visible	Selectable	Add	Delete	Edit
	Move Down	Name Meet	Display Name Alloy Meet	Visible	Selectable	Add	Delete X	Edit
						Add 🕂		

- 2. Click **Add**. A new row is added to the table.
- 3. Specify a name in the Name field. This name is used in code when building category-based functionality.
- 4. Enter a name in the **Display name** field. This name is visible in edit view when a user selects categories. You can also language-encode this field.
- 5. Select Visible if you want this category to appear in the Select Categories dialog box in edit view.
- 6. Select Selectable if you want this category to be selectable in the Select Categories dialog box in edit view.

- 7. Use the up or down arrows if you want to move this category higher or lower in the list. This sequence determines the order in which categories appear in the **Select Categories** dialog box.
- 8. If you want to add a subcategory to a top-level, select the plus sign under **Add**. Add the subcategory in the same way as the top-level category.

Deleting or changing a category

Depending on how a category is used on your website, changing or deleting a category may cause things to stop working. Check with your developer before changing or deleting a category.

Editing frames and tabs

Frames

If you implemented frames on your website, you can use them for opening a link in a particular area of the window. This topic defined frames that are used by the system, and are accessible in the edit view as an option when an editor assigns a target frame for linking of content. Select the **Config** tab, and then **Edit Frames**.

Edit Frames				
Define the frames your	website is using. These will be available as "Target frame"	options when creating links. Edit Delete		
		Edit Doloto		
_blank	Open the link in a new window	<i>3</i> ×		
_		ø 🖉		

Tabs

You can make properties appear on different tabs by selecting the **Edit Tabs** function. You can add, edit and delete tabs. You can also define the display order for tabs, and apply access levels.

	r the Edit tab. When you create or edit a property	y, you can choose the tat	o under which you want to dis	play the		
oroperty.						
Name	Display Name	Sort Index	Requires Access Level	From code	Edit	Delet
Default	Default	2	Read	Yes	<i></i>	×
Contact	Contact	1	Read	Yes	Ø	×
Metadata	Metadata	3	Read	Yes	<i></i>	×
SiteSettings	SiteSettings	6	Read	Yes	<i></i>	×
Information	Content	10	Read 🗸			
Scheduling		20	Read	No	<i>i</i>	×
Advanced		30	Change	No	<i></i>	×
Shortcut		40	Read	No	<i></i>	×
Categories		50	Read	No		*
DynamicBlocks		60	Read	No		×

Adding and editing a tab

- I. On the **Config** tab, select **Edit Tabs**.
- 2. Click **Add** to create a new tab. Click the **Edit** icon to edit a tab.
- 3. In **Tab**, name the tab.
- 4. In **Sort Index**, specify the index amount for the tab. The lower the value, the further to the left the tab is placed.
- 5. In **Requires Access Level**, you can select which access level applies for an editor to see the tab. It is linked to the editor's access level for the page.
- 6. Click Save.

Permissions for functions

Setting of access rights from Permissions for Functions

Set the access rights for the following functions, which are found in the admin view under **Config** > **Security** > **Permissions for functions**.

- Detailed error messages for troubleshooting provides selected groups or users access to detailed error messages whenever they encounter website failures.
- Allow the user to act as a web service user lets a user call one of the web services provided by Episerver. This function is used only for system integration purposes.
- Allow users to move data/pages between page providers lets selected users or groups move pages between page providers. This is used for websites with a custom page provider integrated with another system. Because data is deleted in the source provider, you may want to limit access to this function.

Adding/Changing permissions to a function for a group or user

- 1. In admin view, go to **Config > Security > Permissions for functions** and select **Edit** for the function you want to modify. Existing groups or users with access appear.
- 2. Select Add Users/Groups if you want to give users or groups access to this function. The groups and persons in the system appear in the window that opens.
- 3. Double-click the name to add the group or user.
- 4. Select **OK** The group or user appears in the list with its check box selected.
- 5. Click Save.

Deleting permissions to a function for a group or user

- 1. In admin view, go to **Config > Security > Permissions for functions** and select **Edit** for the function you want to modify. Existing groups or users with access appear in a list.
- 2. Clear the check box of the group or user for which you want to remove access.
- 3. Click Save.

See also: Access rights.



In admin view, under **Config** > **Tool Settings** you can perform miscellaneous functions for the integration and configuration of Episerver CMS.

Plug-in manager

Many functions in Episerver CMS are created as plug-ins, which you can manage from the **Plug-in Manager**. You can activate and deactivate selected parts. If your organization invested in additional plug-ins, you can find them in the Plug-in Manager also. After choosing a plug-in, choose which parts of it are accessible in the **Overview** tab.

list below displays component	nts that have been registered as plug-ins i	n EPiServ	er CMS.		
Plug-ins Overview					
Name	Description	Version	Company	License	More Info
EPiServer	Web Content Management System	9.5.1.0	EPiServer AB	System internal	http://www.episerver.com
EPiServer Enterprise	Enterprise support for EPiServer CMS	9.5.1.0	Unknown	System internal	http://www.episerver.com
EPiServer User Interface	Supporting logic for the built-in web forms and user controls	9.4.0.0	EPiServer AB	System internal	http://www.episerver.com
EPiServer.Cms.Shell.UI	OnLine Center support for EPiServer CMS	9.4.0.0	EPiServer AB	System internal	http://www.episerver.com
EPiServer CMS MVC Templat package	е	9.4.0.0	EPiServer AB	Custom license	
EPiServer.LinkAnalyzer		9.5.1.0	Unknown	System internal	http://www.episerver.com

Rebuild name for web addresses

Rebuild Name for Web Addresses changes addresses in the address field. When a visitor views a page on a website based on Episerver CMS, a path to the page appears in the address field. The address reflects the page's place in the website structure.

\$

← → C ☆ 🔒 https://world.episerver.com/documentation/developer-guides/CMS/

The names in the address field are created automatically from the name an editor specified for the page. If an editor changes the page name, the name in the address field does not change. You can manually change name in the address field by changing the **Name in URL** field on the **Settings** tab in edit view.

Some pages have no value in the field for names in web addresses, such as pages imported from other Episerver solutions. The **Rebuild Name for Web Addresses** function lets you create all web addresses for the website at the same time. You can also overwrite all existing addresses with new ones.

Note: The Rebuild Name for Web Addresses function can affect links to the website. All internal links are updated automatically. However, if other websites link to a certain page, that link may be broken. The function can also affect visitors' browser favorites (bookmarks).

Creating a rebuilding name for web address

1. On the Config tab, select Rebuild Name for Web Addresses.



- 2. Select Rebuild all page names in web addresses (overwriting existing links).
- 3. Click **Rebuild Links**.

Mirroring

Mirroring duplicates content between websites. Episerver CMS can mirror selected parts or an entire website, and can run automatically or manually. This is useful if you wish to create sections in a test environment then publish all information at once to the public section.

Mirroring jobs are executed at time intervals that you set, as described in Scheduled jobs.

To enable mirroring, a mirroring application must be installed and running. The application handles data transfer between websites and is run separately to the Episerver CMS source and target sites. You can configure

source and target websites to use separate mirroring applications. You can also install and configure a single
mirroring application. See Episerver World to configure and work with mirroring.

Mirroring Settings		?
Defines content that should be	mirrored from EPiServer CMS to an external recipient.	
Mirroring Settings Messa	ages Monitoring	
Name	NewMirroringChannel	
Parameters	EPiServer.MirroringService.MirroringTrans	
Use default URI URI		
Start page	Customer Zone [48]	
Root page at destination	4	
	✓ Include the start page	
Import as anonymous user	\checkmark	
Import content as user		
Enable reporting		
E-mail address		
Continue on error	✓	
Enabled	✓	
Enable validation	✓	
	🔀 Delete 🛃 Save 🔀 Cancel ✔ Reset Cl	hannel 🗸 Check System

Creating a channel

To set up mirroring between two websites, create channels in the admin view. Channels define the mirroring jobs from one Episerver CMS to another, or even to an external recipient.

Go to the source site in admin view > **Config** tab > **Tool Settings** > **Mirroring** to create a channel for mirroring as follows:

Set- ting	Description
Name	Type an unique name for the mirroring channel.
Para- meter- s	Optional field that can be used by providers. In this version, there is one parameter which can be handled by the provider: Episerv- er.Mir- ror- ingSer- vice.Mir- ror- ingTransferProtocol.WCF.MirroringTransferClient.TransferAction. The TransferAction has two options None and ForceCurrentVersion. By default, the value is None, which creates a new version for each published page on the target site. The ForceCurrentVersion option does not create a new version for each published page. Instead, it updates the page on the target site.
Use defaul- t URI	Select to use the URI defined in the configuration file (web.config) for the mirroring application. When you select this option, the URI field is disabled.
URI	Enter the URI to the destination mirroring application's target service, for example: http://- loc- alhost/Mirroring/Mirroring/MirroringTransferServer.svc. The service for the default provider is: MirroringTransferServer.svc.
Start page	Select the local root page on the source site to be mirrored.
Root page on des- tin- ation	Select the page number on the target site where the pages are mirrored to.

I. Click **Create** and enter the following information:

Set- ting	Description
Includ- e start page	Sets whether the start page is mirrored or if only its children are mirrored.
Impor- t as anony- mous user	Sets whether an anonymous user does the export and import of pages and files when the mirroring job is run.
Impor- t con- tent as user	Sets whether an identified user does the export and import of pages and files when the mirroring job is run.
Enabl- e report- ing	Select to enable reporting for the mirroring job through email. When you select this option, the E-mail address field becomes editable.
E-mail addre- ss	Enter the email address where the mirroring job report is sent.
Conti- nue on Error	Select to enable a mirroring job to continue even there is problem on the importing side. If this option is not selected, a mirroring job terminates as soon as an error occurs.
Enabl- ed	Select to enable the channel as active. If this option is not selected, nothing is mirrored for the channel.
Enabl- e val- ida- tion	Select to enable validation before items are mirrored. The mirroring job validates that all page types for pages being mirrored are present in the target site and that the page type has the same number and type of page properties as the source site. By default the mirroring job checks all necessary page types and page definitions, which is included in the start page and its descendants.

2. Click Save.

3. Continue with any of the following options:

Setting	Description
Reset Channel	Select to mirror everything again from the root page of the mirroring chan- nel to the source site next time it is run. To reset the channel, select the name of the mirroring channel and click Continue with Reset .
Check System	To validate the created channel, click Check System . The result appears under the Messages tab. It checks both the source and target site to see if all necessary parameters are set up correctly; such as URI, Root page at des- tination, Mirroring Server binding, and Access to DataBase. See the section about synchronizing mirroring in the <u>Developer Guide</u> under <i>Deploy-</i> <i>ment</i> > <i>Mirroring</i> > <i>Installing and Configuring mirroring</i> .
Messages	The result of a check system appears in the Messages tab. Click the arrow to view the result and other information regarding previous mirroring jobs that were run.
Monitoring	The status of a mirroring job appears in the Monitoring tab.
Target Site Con- figuration	To use a site as a mirroring target, some configuration is required.
Mirror Pages to a Target Site	Create a target page in the editorial interface on the target site and create a page that acts as the root page for the mirrored pages. You can also use an existing page as the mirroring root page. To publish pages, the mirroring application needs to be installed and configuration needs to be implemented.
Mirroring in Other Formats	Partners and customers can create mirroring in formats other than Episerver CMS Import/Export format and plug them in using the provider model.

Configuring A/B Testing

You can configure the settings used when running A/B tests under Admin > Config > Tool Settings > AB Testing Configuration.

1	AB Testing Configuration							
1	— These settings are the defaults va	alues used for when crea	ting AB tests. —				h	
	Test Duration:	30						
	Participation Percentage:	10						
	Automatically publish the winner of the test if the results are	False		۲				
	significant?							
	Confidence Level:	95%		•				
						🛃 Save 🔀 Cancel		

Setting	Description
Test Duration	Sets the default test duration in days. This can be changed in edit view when setting up an A/B test.
Participation Percentage	Sets the default number of A/B test participants in percentage. This can be changed in edit view when setting up an A/B test. If the participation percentage is set to 20, 20 % of the site visitors participate in the A/B test. Half of the test participants are directed to the original version, and half to the vari- ation version; the A/B test then measures which version has the most conversions. Site visitors not participating in the test are directed to the original version. A higher number means that more visitors participate in the test and data is gathered more quickly, but it also means that a possibly less-effective page, from a conversion point of view, is exposed to more visitors.
Automatically publish the winner of the test if the res- ults are sig- nificant?	Set this to True and an A/B winner is automatically published when the A/B test completes and the results are statistically significant according to the set confidence level. The winner is the version that has the higher conversion rate. If the conversion rates are equal, the editor must pick a winner manually. This setting affects all A/B tests on the site. The default setting is False .
Confidence Level	Sets the default confidence level of statistical significance you want from the A/B test results. This can be changed in edit view when setting up an A/B test. The confidence level determines how likely it is that a winning page is in fact better. That is, that the difference between the winning page and the challenger are not due to coin- cidence. For example, a 95% confidence level means that 95 identical test cases out of 100 would end with the same result. In other words, the higher the number, the more reliable test result.

Search configuration

You can configure different **search providers** depending on the type of content on your website. A search provider searches across the website for pages, blocks, files, categories, forums or page types, or products on an e-commerce website. Search results are available when searching in the global Episerver menu in edit view.

Enabling search providers

You can decide which search providers you want to enable, and the order in which they appear in the search hit list. To access these settings, go to the admin view and select **Config** > **Search Configuration**.

- Blocks. Search in blocks.
- Files. Search in files.
- Pages. Search in pages.
- Jump to. Jump directly from the search hit list to menu alternatives matching your search criteria.
- Products. Search in products if you have Episerver Commerce installed.
- Find files, blocks and pages if you have Episerver Find installed.

You can drag and drop the search provider options to change the order between them. This controls the order in which the results are displayed in the hit list. Clearing a check box disables this search provider option.



Properties are central in Episerver CMS. Content type properties store and present data, such as page types and block types, and they are fields where editors enter information into a page type. A property can be the page name, an image placeholder, or the editor area, where you can add text. For example, the XHTML editor is a property of the type **XHTML String (>255)**, which results in an editorial area in the page type when used. For property content to be visible to visitors, link it to a **content type** with corresponding rendering.

Property types

You can define properties in code or from the admin view. For certain properties defined in code, you can create "non-breaking" changes in admin view to override these settings. If a property is defined in code and cannot be changed in admin view, information appears. If you make changes to a property defined in code, you can reset the changes to the values defined in code.

The following types of properties are used:

- Built-in properties are set by the system and are automatically available for all pages and blocks regardless of type. For example, PageName (name of the web page) and PageStartPublish (start publish date for the page).
- User-defined properties are added to the page or block type definition in code or from the admin view. Typical examples are Heading and MainBody.

You can locate property settings under the **Config** tab in the **Property Configuration** section, and under the **Content Type** tab when you work with content types.

Editing and adding properties on content types

You normally define properties in code but occasionally add them in admin view, because properties added from there are not rendered.

When you edit and add properties, the following tabs are available:

- Common Settings is where you edit a property's common settings.
- Custom Settings depend on the property data type being editing.

Editing a property

The upper **General** section of the **Common Settings** tab contains information about a selected property. If a property is **defined in code**, information about it appears, but you cannot change values such as property type and presentation control. You can change other settings, such as making a property mandatory or searchable. The lower **User Interface** part contains settings related to the property display in edit view.

See <u>Adding a Property</u> below for information about available settings for properties.

Edit Property						?
Common Settings	Custom Settings					
- General						
From code	Yes					
Туре	XHTI	/L string (>255)				
Name	Main	Body				
Presentation cont	ol Use	configuration settings	·			
Default value		o default value herits value				
		alue must be entered				
		earchable property				
	v (Inique value per language				
— User Interface —						
)isplay in edit view				
Field name	Mair	Body				
Help text]			
Tab	Cor	tent 🗸	·			
Sort index	310		-			
				🛃 Save 🖊	Revert to Default	🔀 Cancel

Adding a property

- 1. In admin view, from the **Content Type** tab, select a page type and click **Add Property**.
- 2. Fill in the fields.

Field	Description
Туре	Select a property type. You can choose from several property types: integer, string, page, date, and so on. You can also create a property type.
Name	Name the property. This is used when programming and making language set- tings.
Presentation control	Use of multiple editors is supported but the TinyMCE editor is used most often, and the Presentation control drop-down list appears dimmed. If your website is configured to allow multiple editors and you chose the property type XHTML String (>255) , the Presentation control drop-down list is enabled, and you can select the XHTML editor to use.
Default value	Select a value for the property. This is the default value on all pages where it is used. You can specify a default value for both customized and built-in properties.
Value must be entered	Select the check box to make it mandatory to enter a value for the property before saving. The setting is configured per property and content type.
Searchable property	Clear the check box to exclude a property from search. It might be beneficial to avoid undesired property values the search index. By default, all properties are searchable.
Unique value per language	Select whether the property is unique for a certain language. This is needed only if the website supports globalization.
Display in edit view	Determine if the property is visible in edit view. By default, all properties are visible in the editorial interface. The setting is configured per property and page type.
Field name	Specify a heading for the property. This text appears for the editor when editing the page in All Properties editing view unless a translation of it was added language resources.

Field	Description
Help text	Specify a help text to help the editor understand how to use this property, and appears in All Properties editing view when hovering over the property name.
Tab	Select the tab on which the property is to be displayed in the ${\sf Tab}$ drop-down list.
Sortindex	Select a relative number to sort this property among other properties.

3. Click Save.

The **Custom Settings** tab displays custom information for the selected property type.

Defining language-specific properties

When working with globalization, you define in every template which fields vary depending upon the language. To do this, set the property for that field to "locked" or "open" for globalization using the **Unique value per language** setting in admin view.

Properties that have unique value per language are editable in all enabled languages on the website, which is normally the case. You can edit only properties that do not have language-specific values in the language in which the page was created (the original page language). These properties are disables in edit view with an icon indicating the original language.

Tip: Imagine the property defining the sort order field is not set as a unique value per language (that is, the **Unique value per language** check box is cleared). When creating a new page, you can set sort order in the original page language. But if you create a version of the page in another language, the sort order field is not editable. As a result, the sort order is the same for all enabled languages. If you want to change the sort order for each language, select the **Unique value per language** check box.

Warning: If a property is changed to not having a unique value, all existing values for that property are deleted. So if the property for the editor area is changed to not have a unique language, all text entered in the editor area for all languages on the website are permanently deleted.

Setting a property to be language-specific

I. On the **Content Type** tab, select the page type that contains the property to be set.

ommon Settings Custon	n Settings	
General		
From code	Yes	
Туре	XHTML string (>255)	
Name	MainBody	
Presentation control	Use configuration settings	
Default value	No default value	
	O Inherits value	
	Value must be entered	
	 Searchable property Unique value per language 	
User Interface		
	D Diselaria ditaina	
Field name	Display in edit view	
Field hame	MainBody	
Help text		
Tab	Content	
Sort index	310	

- 2. Click the name of the property that you want to change.
- 3. Select the **Unique value per language** option.
- 4. Save your changes.

Organizing properties in content

You can alter the order in which properties are displayed to editors in a page or block type. You can also move properties between tabs in a page type. These changes are done for each page type in admin view.

Changing the order of properties

Follow these steps to change the order in which properties appear in the All Properties editing view. For example, you can display important properties at the top of the page.

1. Select the page or block type on the **Page Type** or **Block Type** tab.

ne s rent		lard page is the most o	commonly used page on the v	veb site, it can be u	ised as well	for ordinar	ry pages as fo	or news a	nd
	- Inf	formation							
	Fron	n code	Yes						
	Nam	ie	StandardPage						
	Disp	lay name	[AlloyTech] Standard pag	le				Settin	ngs
βA	dd F	Property	Field name	Туре	Required	Localized	Searchable	Tab	From
	Ŷ	MainText	Heading and text	Block				Content	code Yes
				(TextBlock)					
ì	Ŷ	SecondaryBody	Secondary body	XHTML string (>255)		Yes	Yes	Content	Yes
1	♣	MainListRoot	Fetch main listing from	Page				Content	Yes
ì	♣	MainListCount	Display number of pages in the main list	Integer				Content	Yes
1	♣	SecondaryListRoot	Fetch secondary listing from	Page				Content	Yes
ì	♣	SecondaryListCount	Display number of pages in the secondary list	Integer				Content	Yes
ì	₽	EPSUBSCRIBE	Activate subscription	Selected/not selected				Content	
ì	♣	EPSUBSCRIBE- EXCLUDE	Block subscription for this page	Selected/not selected				Content	
1	♣	SEOTitle	Page title	String (<= 255)		Yes	Yes	SEO	Yes
1	♣	SEODescription	Page description	String (<= 255)		Yes	Yes	SEO	Yes
î		SEORobots	Search robots	Drop-down list		Yes	Yes	SEO	Yes

2. Click an arrow to move a property, or drag and drop the property to a desired order.

Placing a property on a tab

- I. Select the page type on the **Content Type** tab.
- 2. Click the name of the property that you wish to modify.
- 3. In the **Tab** drop-down list, select the tab on which the relevant property will be placed.
- 4. Click Save.

Configuring customized property settings

On the **Config** tab under **Property Configuration** > **Edit Custom Property Types**, you can configure custom property types.

Priorities and configuration

The property settings have the following priority:

- 1. A specific setting for a property defined in admin view. This can be a custom settings for this property or pointing to a specific global setting.
- 2. A specific setting for a property defined for the model in code.
- 3. A global setting defined in admin marked as the "Default" settings for the property type.
- 4. A global setting defined in code.

You can create a property, name it, and give it a data type and other settings.

Creating custom property types

The list of available custom property types done by a developer has the following columns:

- Name. The name of the content type created by a developer, of which some are selectable in the editorial interface.
- Base type. Shows the built-in types that can be extended by a developer.
- Class name. Shows the full name of the class. The class is defined in the assembly.
- Assembly name. Shows the class reference. A blank column indicates a built-in property.

A developer can create **property data types** by inheriting from the existing available ones.

Data type name	Basetype	Description
Boolean	Selected/not selected	True or false.
Number	Integer	An integer.
FloatNumber	Floating point number	Number with decimals, for example, 3.14.
PageType	Раде Туре	Episerver CMS page type defined in admin view.
PageReference	Page	Link to an Episerver page in the current site.
Date	Date/Time	Date and time.
String	String (<=255)	Short text, fewer than 256 characters in length.
LongString	Long String (>255)	Used for text that can exceed 255 characters in length, for example the main editor area in edit view.
Category	Category selection	List of categories.
LinkCollection	Link collection	A collection of links that can be added and edited in edit view.

Note: Default values for properties are not defined in code.

102 | Episerver CMS Administrator User Guide 19-3



Content in Episerver can be page and block types, folders, or media files such as images and documents. Content can also be products in a product catalog in Episerver Commerce.

Content types and properties

Page and block types contain the **properties** where editors enter information, such as a link to an image on a web page.

Searchable	Able Tab Conter	From code t Yes
	able Tab Conter	From code t Yes
	able Tab Conter	From code t Yes
	able Tab Conter	From code t Yes
	Conter	code t Yes
	Conter	code t Yes
Yes		
Yes	Conter	t Yes
	Conter	t Yes
	Conter	t
	Conter	t
Yes	SEO	Yes
Yes	SEO	Yes
		Yes SEO

For a content type, you define a set of properties that can hold information, such as a link to an image, a web page, or editorial text. A typical website has a set of content types that match the identified functions needed on that website.

The content type is the foundation from which you create one or many page or block instances. To display content to visitors, the page or block type and its properties need to be mapped to corresponding rendering.

The content concept in Episerver is based on inheritance from a "generic" content type, which then is used to create specific content types, such as a page type or a media folder. Using this feature, developers can create custom content types easily when they set up new websites.

• You can define page types in code or from the admin view. However, you can define block types only in code.

- For page types defined in code and for all block types, you can define "non-breaking changes" of properties in admin view.
- You are notified if you cannot change the settings defined in code in admin view.
- If you make changes to a page type defined in code, you can reset the changes to the original values defined in code.

Page types

Warning: Be careful when you alter page type settings because changes may cause the website to stop working. Although you can create page types in admin view, you should create them from code.

Editing a page type

Edit "Standard Page	1	?
Edit the basic information about th	e page type.	
Information Default Values	Available Page Types	
General		
From code	Yes	
Name	StandardPage	
Display name		
Description		
Sort index	0	
	✓ Available in edit view	
Display Template		
Web Form template path	۲	
Web Form template	0	
MVC template	0	
Advanced		
Guid	9ccc8a41-5c8c-4be0-8e73-520ff3de8267	
Class name	AlloyTemplates.Models.Pages.StandardPage, AlloyMvcTemplates, Version=9.4.0.0, Culture=neutral, PublicKeyToken=null	
Access level		
Create		
👪 Everyone 🗹		
🍇 Add Users/Groups		
	🛃 Save 🔀 Revert to Default 🔀 Can	cel

To edit settings for an existing page type, open the page type on the **Page Type** tab, click **Settings**, change the settings, and click **Save**.

Because you can identify page types and their properties in code or from the admin view, you can change some settings from admin view. If a page type is created from code, this is shown on the page type information page under **General**.

Note: You cannot delete certain page types defined in code. These are typically page types upon which other page types are based, such as the standard or default page and the start page.

Using the Access level area, you can define which users or user groups will have access to the page type.

Tip: You can watch the following demonstration video, <u>Making a page type available for</u> some users but not for others. (3:06 minutes)

Creating a page type from admin view

- 1. On the Page Type tab, select Create New Page Type.
- 2. Set values in the **Information** tab.

Field	Description
Name	Enter the name of the page type.
Display name	Enter the name to be displayed in the list of available page types.
Description	The text describing the page type, appears in the list of available page types.
Sortindex	Determines the sorting (ascending sort order) in the list of available page types in edit view; default is 100.
Available in edit view	Makes the page type available for selection when creating new pages in the editorial interface. You should hide page types that are rarely used by editors, such as the start page type. You can make these available when needed, and then hide them again.
Display Template	Select one of the following templates to be used for the page type:

Field	Description
	 Web Form template path. Enter a path to the aspx page template file that displays the content of the page. Web form template. Select a Web Forms template that the page type is associated with. If your developer created several templates using type classes, these appear in the list. MVC template. Select a MVC template with which the page type is associated. If your developer created several templates using type classes, they appear in the list.
Registered template	Select to use registered page templates for displaying content. The registered page templates are available for selection in the drop-down list. You then can associate a page type with predefined page templates to display the same content using different channels.
Advanced information	Displays information about the GUID, class name and assembly name for the page type.
Access level	 Determines the users and user groups for which the page type is available when creating new pages. The default setting is Everyone (available to all users and groups). See <u>Access rights</u> Do the following to limit access rights for a page type: a. Clear the Create check box to remove Everyone from the access level setting. b. Click Add users/Groups and select the relevant users or groups. c. Make sure that the Create check box is selected for the desired users and groups.

3. Set values on the **Default Values** tab.

You can set default values for some of the built-in properties in Episerver CMS from admin view. You can also specify default values for the properties from code, but these are not visible in the admin view.

Edit "Standard Page"				
Edit the basic information about the page type.				
Information Defaul	It Values Available Page Types			
	Use adjusted default settings for pages using this page type			
Start Publish Date	1 minute V			
	Set "Start publish date" relative to when the page has been created			
Stop Publish Date	minute 🗸			
	Set "Stop publish date" relative to when the page has been created			
	Display in navigation			
Sort index				
Sort subpages	According to creation date (latest first 🗸			
Archive to				
Target Frame	Open the link in a new window			
	🛃 Save 🔀 Revert to Default 🔀	Cancel		

Property	Description
Start Pub- lish Date	Select the Use adjusted default settings and the value in time when the system should publish the page after it is created. Mostly used for news pages that are available on the website for a short time.
Stop Pub- lish Date	Select the Use adjusted default settings and the value in time when the system should stop the page from being published. Mostly used for news pages that are available on the website for a short time.
Display in navigation	Select this option if the page type, for example, a news item page that should never be displayed in menus for navigation. This is done by clearing the Display in nav-igation property, which is then the default value for this page type.
Sortindex	
Sort sub- pages	Select how you want the pages to be sorted, according to creation date or other.
Archiveto	Browse the path to where you want the pages archived. Then, you can run a sched-

Property	Description
	uled job to clean up archived pages as described in <u>Scheduled jobs</u> .
Target frame	Select if the page should be opened in a new window or in the same window.

4. Set values on the **Available Page Types** tab.

When creating new pages, limit the available page types in the page type list to make it easier for editors to chose the correct page type. For example, for a *News List* parent page, you can specify that the only available page type is *News Item*.

Edit "S	lit "Standard Page"							
Edit the bas	sic information about the page type.							
Informa	tion Default Values Available Page Types							
 Use All Non Sele 								
	Name	Description						
\checkmark	[Specialized] Contact							
\checkmark	[Specialized] Container Page							
\checkmark	[News] Article							
\checkmark	[Default] Standard Page							
~	[Specialized] Search Page							
\checkmark	[Specialized] Start Page							
~	[Products] Product							
~	[Specialized] Landing Page							
~	[Default] News Page							
\checkmark	Root Page	Used as root/welcome page						
~	Trash	Used as recycle bin for the website						
		📕 Save 🔀 Revert to Default 🔀 Cancel						

Option	Description
Use Default Settings	Revert to default settings as defined in code for this page type.

Option	Description
All	Create pages based on all page types available in edit view.
None	Cannot create child pages for this page type.
Selected	Manually select the available page types.

5. Click Save.

Copying an existing page type

When you copy a page type, its properties are copied also. You can then edit the information for the page type and its properties. Copy a page type as follows:

- 1. Select Copy Page Type in the Page Type tab in admin view.
- 2. Select the page type that you want to copy from the drop-down list and click **Copy**. A window appears containing the exact same properties.
- 3. Edit the page type information to suit your requirements and click Save.

Note: Copied page types are untyped and you need to add the path to the display template, otherwise pages based on the page type will not have a preview.

Block types

Block types are similar to page types, and you can modify some settings from admin view.

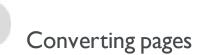
Allo	lloyTech] Text block											
mpl	le bloo	ck that displ	ays a main hea	ding and a XHTML text.								
	– Info	ormation —										
	Name	:	т	extBlock								
	Displa	ay name										
									Settings			
A	dd Pr	operty										
		Name	Field name	Туре	Required	Localized	Searchable	Tab	From code			
	₽	Heading	Heading	String (<= 255)		Yes	Yes	Content	Yes			

Edit the settings for an existing block type as follows:

- I. Select the block type on the **Block Type** tab and click **Settings**.
- 2. Change one or several of the settings as described for Creating a page type from admin view.
- 3. Click Save, (or Revert to Default if you want to restore your settings).

Other content types

By default, there are generic content types for other types of content such as folders and media files. Based on these, developers can create specific content types. You can have a specific folder or media file content type, where you can add properties such as *Copyright* or *Photographer*.



You can convert pages from one page type to another. This is useful if you want to move information from an old to a new page type or created a page based on the wrong page type.

Each page type contains properties. When you convert a page, you map the properties of the old page type to corresponding properties of the new one.

Note: All page versions are converted. Therefore, ensure that no users are working with the

page types to be converted.

A page property in the new page type can be mapped only to one old page property.

I. Select **Convert Pages** from the **Content Types** tab in admin view.

Convert Pages		
	s in the tree structure from one page type to another page type. sible and content may be permanently removed.	
Select pages to convert	About us [16]	
	Convert the selected page and all subpages (of the selected page and all subpages)	ected page type)
Convert from Page Type	Convert to Page Type	
Standard Page	✓ Contact	~
Convert from Property	Convert to Property	
MetaTitle	MetaTitle 🗸	
Pagelmage	PageImage 🗸	
MetaKeywords	MetaKeywords 🗸	
TeaserText	TeaserText 🗸	
HideSiteHeader	HideSiteHeader 🗸	
MetaDescription	MetaDescription 🗸	
HideSiteFooter	HideSiteFooter 🗸	
MainBody	Remove property permanently	
MainContentArea	Remove property permanently	
DisableIndexing	DisableIndexing 🗸	
DisableIndexing	DisableIndexing 🗸	

- 2. Select a page in the **Select pages to convert** field.
- 3. Select the **Convert the selected page and all subpages (of the selected page type)** check box if you want all the subpages to be included in the conversion.

- 4. Select the page type that you want to convert **from** in the **Convert from Page Type** list. The list of page properties included in that page type updates in the **Convert from Property** list.
- 5. Select the page type that you want to convert **to** in the **Convert to Page Type** list. The list of page properties included in that page type updates in the **Convert to Property** list.
- 6. Map each page property to a corresponding property in the page type to which you want to convert.
- 7. Click Convert.
- 8. To test the conversion, click **Test Conversion and Show Log**, which displays a detailed log of converted pages and page properties.

Warning: Selecting Remove property permanently deletes the property, which may damage existing content that uses the property.



Personalization in Episerver lets you target website content to selected visitor groups. The personalization feature is based on customized visitor groups that you create based on a set of **personalization criteria**. Episerver provides a set of basic criteria such as geographic location, number of visits, and referring search phrase. You can also develop customized criteria.

Built-in visitor group criteria

The Episerver platform comes with the following built-in visitor group criteria.

Visitor group criteria	Description
Site Criteria	 Number of Visits. Matches the number of times the visitor has visited the website. You can specify Less than, Equal, or More than, within a number of days (weeks, months or years), or since a date, or in total. For example, <i>Less than 1 [visit] within 10 days</i>. User Profile. Matches a value stored in a user's profile. You can specify Last Name, First name, Company, Address, Title, or email address. Each item can be equal to, contained in, start with or end with the specified value. For example, <i>Company Equals ExampleCo</i>. See Example: Site criteria and points example. Visited Category. Select one of the website's page categories. You can also select a number of pages that use the category and were visited. The visitor must have visited the specified number of pages to which the category is applied. For example, <i>Category X viewed at least 3 pages out of a total of 6</i>. Visited Page. Select one site page. The visitor must have visited that page during the current session.
Time and Place Criteria	 Geographic Coordinate. Uses the visitor's approximate location in a geolocation database (based on visitor IP address). Drag the marker to the map (Google maps), and select a radius around that point to indicate the visitor's proximity to the location. See Example: Geographic coordinate. Geographic Location. Matches the visitor to a specific continent, country, and region. For example, Continent: Europe, Country: Norway,

Visitor group criteria	Description
	 Region: Oslo. You can also specify a wildcard for country and region. For example, Country N* in Europe yields Netherlands and Norway. See Example: Geographic location. Time of Day. Matches the visitor's time period with the start time, end time (15-minute intervals), and days you specify. For example, From 2:00 PM to 4:15 PM on Monday, Tuesday, and Friday.
URLCriteria	 Landing URL. Matches the URL with which the visitor enters the site. You can decide if the landing URL is equal, starts with, or ends with the with a specified value. For example, <i>contains www.example</i> to match <i>www.example.com, www.exampleURL.com</i> and so on. Referrer. Matches the Host name or URL of the referred page that was clicked before entering the site, such as a search engine result page. You can decide if the referrer criteria matches on equal, contain, start with, or end with a specified value for the whole or parts of the Host name or URL. See Example: Referrer. Search Keyword. Stores the URL of the referred page that was clicked before entering the site, such as the URL of a search engine result page. Your partner developer can define this criteria to specify the search word to match against the URL by a regular expression. The regular expression finds search words in the URL.
Visitor Groups	Visitor Group Membership. Select members from existing visitor groups. For example, <i>Member of Job Applicants</i> , or <i>Not a Member of Start Customer Club</i> .
Episerver Forms (Episerver Forms is an add-on and must be installed separately.)	 Submitted Form. Matches when a visitor submits (or does not submit) a particular form that you select from a drop-down menu. For example, <i>Has Submitted Job Application</i>. See Example: Form and form values. Submitted Form Value. Matches when a visitor submit a particular form value. See Example: Form and form values. Note: The Episerver Forms Samples package must be installed for the forms visitor group criteria to work. See Episerver Forms Samples package in the Episerver Platform User Guide for information.

Managing visitor groups

Visitor groups are managed from the **Visitor Group** option in the global menu. When creating a new visitor group, you select one or more criteria and define appropriate settings. Those criteria are used to determine whether a user visiting the website is a part of that visitor group.

Note: You can make the editor a member of VisitorGroupAdmins. This group provides access only to the Visitor Groups option in the global menu.

Creating a visitor group

- I. From the global menu, select CMS > Visitor Groups.
- 2. Click Create.

	CMS Add-ons Reports Visitor Groups	ぞりル ⑧ ? 💄 Admin Q
Edit Visitor G		0
Adapt content on y	our website by first creating visitor groups and then using the groups to target the content on pages. Match All V Drop new criterion here Drop new criterion here Drop new criterion here	EPiServer forms Site Criteria Number of Visits
	User Profile Equals CTO	User Profile Visited Category Visited Page
Other Information Name Notes	NP VIP	
Security role	Make this visitor group available when setting access rights for pages and files	Time and Place Criteria URL Criteria
Statistics	Enable statistics for this visitor group	Visitor Groups
	🛃 Save 🔀 Cancel	

- 3. In the Criteria section, click to add criteria for the visitor group as follows:
 - a. In the **Match** drop-down list, select the criteria to match **All**, **Any** or **Point**. What you select affects all criteria for the visitor group. Using points is a way to set a value for what a desired

action on the website is worth.

- b. Drag the criteria from the pane on the right and drop it into the **Drop new criterion here** area.
- 4. Make the settings for the criteria, see examples described in Examples of creating visitor groups.
- 5. In **Name**, name the visitor group you are creating. This name appears in the personalized content box when you select the content on a page.
- 6. In **Notes**, type a descriptive text about the visitor group you have created, for example, its purpose. This description appears as a tooltip when the editor is adding a visitor group to the content on a page.
- 7. In **Security Role**, select the check box if you want this visitor group to be available when setting access rights for pages and files in admin view.

Note: Visitor groups only have read access.

- 8. In **Statistics**, keep the check box selected to enable statistics for the visitor group (this check box is selected by default).
- 9. Click Save.

Editing a visitor group

I. From the global menu, select **CMS** > **Visitor Groups**.

Dashboard CMS						repr	۲	?	💄 admin	(
Edit Admin Reports Vi	sitor Groups									
/isitor Groups										?
/isitor groups are used to adapt	he content on your website t	o a specific target gr	roup.							
/isitor groups are used to adapt	he content on your website t	o a specific target gr	roup.							
	he content on your website t		roup.						Action	
Create	Not			tegorized as Alloy	r Track more	than 2 1	times.			k X
Create	Not Visi	es	pages that are ca	tegorized as Alloy	r Track more	than 2 1	times.			

- 2. Click Edit for the visitor group you want to change.
- 3. Add a new criterion for the visitor group by drag-and-drop, change the value for an existing criterion, or click 💿 to delete an existing criterion.
- 4. Click Save.

Note: If you change the name of a visitor group available in the list for access rights, the settings for this visitor group no longer work.

Copying a visitor group

- I. From the global menu, select **CMS** > **Visitor Groups**.
- 2. Click **Copy** for the visitor group you want to copy. The new copy has the same name as the original but with the extension "- Copy".
- 3. Rename and change criteria for the new visitor group you have copied.

Deleting a visitor group

- 1. From the global menu, select CMS > Visitor Groups.
- 2. Click **Delete** for the visitor group you want to delete.
- 3. Confirm the deletion.

Viewing and clearing statistics

The visitor group statistics appear as a gadget on the dashboard. Clear the statistics from the database as follows:

- I. From the , select CMS > Visitor Groups.
- 2. Click Clear statistics 🍁.
- 3. Confirm the deletion.

Warning: The Clear statistics button permanently deletes statistics from the database. This action cannot be undone.

Examples of creating visitor groups

EXAMPLE: Site criteria and points

By using **Points**, you can set a value for how much an action is worth, for example, a visited campaign page. In this example, a visitor who visits the page on a certain date matches the visitor group criteria.

Edit Visitor G	Group	(
Adapt content on y	our website by first creating visitor groups and then using the groups to target the content on pages.	
- Criteria	Match Points V	EPiServer forms
	Drop new criterion here	Submitted form value
Nu	Imber of Visits More than v 1 v Since v 5/16/2016 v Required	
Geogra	aphic Location Any v	
	Threshold 1/4	
		Site Criteria
- Other Informatio	n	Time and Place Criteria
Name	From Sweden	URL Criteria
Notes	This visitor group lets editors present relevant content	Visitor Groups
	to a particular geographical area. The group can be as broad as "by continent," can be narrowed to a particular country, and even to a specific region, state, or province.	
	In this group, content is targeted at website visitors from Sweden.	
Security role	Make this visitor group available when setting access rights for pages and files	
Statistics	Enable statistics for this visitor group	
	Capture screenshot. Save	

- I. In the Match drop-down list, select the criteria to match Point.
- 2. Drag and drop the **Visited Page** criterion, and select page. Use drag-and-drop of the criteria again to add several pages.
- 3. Drag and drop the Number of Visits criterion, and select More than > I > Since [date]. (To create a visitor group for visitors who have never visited the page, select Less than > I > Since [date].)



- 4. Enter the number of points each criterion is worth, and select whether or not the criterion is required.
- 5. Select **Threshold** for the criteria you added in your visitor group. For example, the visitor must fulfill 1 of 3 criteria to be included in the visitor group.
- 6. Click Save.

EXAMPLE: Geographic location

You can direct content to visitors from a specific country and specific days. For example, people from Sweden visiting your website on weekdays. You can show these visitors a clickable banner to sign up for a conference.

1. Drag and drop the Geographic Location criteria, and select Continent, Country and/or Region. Use drag-and-drop of the criteria again to add several countries.

Geographic Location	Continent: Europe	-	Country: Sweden	•]	2	p	•
Ceographic Location	Region: Any	·				Requi	ired	0

- 2. Drag and drop the **Time of Day** criteria, and select **[weekday]**. You can also select the personalization to start and end at a specific time.
- 3. Click Save.

EXAMPLE: Geographic coordinate

You can direct your content to visitors from a specific part of a city, for example, "People from Upplandsgatan, Stockholm".

- 1. Drag and drop the Geographic Coordinate criteria, and click Select Location.
- 2. Click **Select location** to display a map that you click to set a location. You can zoom in the map for more precise locations.
- 3. Select the Radius [number of kilometers or miles].

Geographic Coordinate	Location: Drottninggatan 53, 111 21 Stockholm, Sweden	Select location	1 p	0
Geographic Coordinate	Radius: 10 🔺 Kilometers 👻		Required	G

4. Click Save.

EXAMPLE: Referrer

The HTTP Referrer is based on pages, such as those used in a campaign. For example, you can target content to visitors who

- search for "episerver and cms" on Google.com
- from the search result page, click the Episerver landing page link
- 1. Drag and drop the **Referrer** criteria, and select **URL** > **Equals** > the URL of the search engine result page, for example, https://www.-

google.se/#hl=sv&source=hp&biw=1338&bih=790&q=episerver+cms.

Referrer	URL	- Equals	•	
	http://www.google.s	e/#hl=sv&so	ource=hp&bi	

- 2. You can also add the Geographic Location to select a country.
- 3. Click Save.

EXAMPLE: Form and form values

Note: Episerver Forms and the Episerver Forms Samples package must be installed for the forms visitor group criteria to work. See <u>the Episerver Platform User Guide</u> for information.

You can base a visitor group on whether the visitor has (or has not) submitted a particular form or form value. For example, you can target content to visitors who submit a Job Application form:

Submitted form	Submission status	Has submitted	-	0
Submitted form	Selected form	Job Application	-	0

You can target content to visitors that give you a low rating on a Satisfaction Survey.

	Selected form	Satisfaction Survey	-		
Submitted form value	Selected field	Multiple/single ch	-		
Submittee form value	Condition	equals	-	· · · · ·	9
	Value	1			

Additional visitor group criteria

You can extend the built-in visitor group criteria as follows:

Episerver Commerce criteria

Visitor group criteria specific for e-commerce, such as customer properties, markets, and order frequency criteria. See Personalization for Commerce.



Episerver Visitor Group Criteria Pack is an add-on and requires a separate installation, but no license. It provides additional useful visitor group criteria, which you can use to configure your content for personalization purposes.

• Display Channel matches the visitor's current display channel when visiting the website, that is, it distinguishes between web and mobile visitors. From the Technical Criteria category, drag and drop the Display Channel criterion, and select Mobile or Web channel.

	_	
Display channel	Channel name	Webj 👻

- IP Range matches the IP range equal to or above a defined IP number, used by the visitor when visiting the website.
 - Equal to. To match with an exact IP address, select the equal sign (=) and enter the exact IP address:



• Above. If you use the greater than or equal to sign (>=), a comparison between the visitor's IP address and the configured IP address is made. Each IP address consists of a number of segments, each separated by a dot. If the number of segments in the visitor's IP address are fewer than the configured IP address, the condition is not satisfied. If the visitor's IP address has as many or more segments as the configured IP address, each segment is compared between the visitor's IP address and the configured IP address, in turn from left to right. If none of the segments of the visitor's IP address are less than the segments of the configured IP address, the visitor group criteria is considered met.

IP Range	Condition	>=	Ŧ	
ir kange	IP (v4)	2.255.247.0		

• OS & Browser matches the visitor's operating system and browser the visitor used when visiting the website. You can drag and drop the criterion several times to add multiple operating system and browser criteria.

Operating System Android	Of 8 Brown or	Operating System
Browser or User-Agent Contains v Mozilla		Browser or User-Agent

• Role matches the visitor's access role when visiting the website. You can include roles by using the In Role condition and exclude roles by using the Not in role condition.

Role	Condition	In role	•
Role	Role Name	WebAdmins	*
Role	Condition	Not in role	•
	Role Name	CmsEditors	*

• Selected Language checks which language the visitor is viewing a page in when using fallbacks. For example, check if the visitor views a page in English by selecting the **In** condition, or not in Svenska language by selecting the **Is Not** condition. Languages which are defined and enabled are available in the list.

Selected Language	Condition	Is	-
Selected Language	Selected Language	English	*
Selected Language	Condition	Is Not	*
Science Campuage	Selected Language	svenska	-

• **Download File** matches a specific file which is considered already been viewed or loaded by browsers. The file path can be the file name only or a relative path to a file. If the path to a loaded image contains the configured path, the visitor group criterion is considered met. You can use this criterion to, for example, check if the image *CompanyLogo.png* has been viewed by entering the path to the image:

|--|

- Event matches a set time period.
 - Recurrence can be:
 - Every Month. Occurs at a specific day in every month, with start from the set Start Time.
 - Every Year. Occurs once a year at a specific day, with start from the set Start Time.
 - Never. Not in the time period specified between Start Time and End Time.
 - If Every Month or Every Year recurrence type is selected, End Time is disabled

For example, you can configure this visitor group criterion for sale events which occurs the first day of every month by selecting the Every Month recurrence.

	Start Time	3/1/2018	-
Event	End Time		÷
	Recurrence	Every Month	٠

- Query string matches the request to see if it contains a query string key with the specified value. Conditions can be:
 - Exist. Checks only if the key exists in query string.
 - Has Value. Checks both the key and the value represented in URL's query string.

When the **Exist** condition is selected, the **Value** text box is disabled.

Query String	Key Condition	productType Exist
Query String	Key Condition Value	color Has Value v yellow

- Time On Site matches the total length of time of a user's visit since the session start. If the total length of time is greater than or equal to the configured time, then the visitor group criterion is considered met.
 - Duration Unit. The duration time can be Seconds, Minutes or Hours.
 - Time On Site. The value range is from 0 to 60.

Time on Site	Time On Site	30 *	
	Duration Unit	Minutes	-

• Time Period matches the time and date of the visit. If it is within the specified time period, the visitor group criterion is considered met. From the Time and Place Criteria category, drag and drop the Time Period criterion.

	Time Zone	UTC+07:00	-	
Time Period	From: Date	3/1/2018	- Time	9:15 AM v
	To: Date	3/31/2018	Time	11:15 AM 👻

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Episerver Marketing Automation

Visitor group criteria specifically designed for marketing automation.

Index

A/B Testing remove unrelated versions		
-		
configuration 91 content 45 deleting		
access rights B disabling	g 56	
add-ons 35 BLOBs maximum nu	umber 56	
administer 20 abandoned, remove job 45 content approvals		
change 20 block types 110 deleting 70		
create 20 blocks editing 70		
delete 20 maximum number 56 setting up 70		
languages 35 C CSS file		
overview 20 categories rich-text editor		
publish 20 adding 81 path to 56		
read 20 deleting 82 customer role 10		
setting editing 82 D		
from permissions for overview 81 developer role 12 functions 85		
changelog 52 E		
auto truncate job 43 editing		
access rights 35 channels tab, system setti	ngs 56	
creating 88 encrypt, con-	, con- nectionstrings.config	
administrators community member role 11 file 55	gsicornig	
configuration error handler, syste	error handler, system	
A/B Testing 91		
content exporting	CMS data 47	
editor role		
r publishing		
delayed job 45 frames, overview 8	3	

126 | Episerver CMS Administrator User Guide 19-3

G	service job 44	types 94 user-defined 94	
general tab, system settings 55	multi-site 58		
global menu 15	Ν	R	
globalization	notifications	rebuild name for web addresses 86	
enabling 55	dispatcher, scheduled		
I	job 45	recipient	
importing	truncate message, sched- uled job 45	role	
CMS data 49	P	rich-text editor	
J		path to CSS file 56	
jobs, scheduled, CMS 42	page types	roles 10	
L	converting	administrator 12	
- languages	overview 104	community member 11	
access rights 35	pages	content editor	
-	converting to another type	developer 12	
adding 65 deleting 69	maximum number 56	marketer	
-	permissions	merchandiser 12	
editing 65	see access rights 20	recipient	
enabling 65	-	visitor, customer 10	
overview 64	personalization	website owner 11	
licenses available per website 59	overview 114	S	
login 15	plug-in manager 86	scheduled jobs	
M	properties	2	
	adding 96	A/B test 44	
Manage Content tool 51	builtin 94	archive function 43	
marketer role 11	custom settings 97	change log auto truncate 43	
media, auto publish on upload 57	custom types, creating 100	clear thumbnail properties 43 fetch data from MAI con- nector 44	
menu, global 15	custom, configuring 100		
merchandiser role 12	editing 94		
mirroring	language specific 97		
creating a channel 88	organizing 99	link validation 44	
overview 87	overview 94	marketing test monitor 44	
		mirroring service 44	

monitored tasks auto truncate 44 notification dispatcher 45 notification message truncate 45 overview 42 publish delayed content 45 remove abandoned BLOBs 45 remove permanent editing 45 remove unrelated content assets 45 running manually 42 setting up automatic intervals 42 subscriptions 46 trash, empty 43 trim content versions 46 search configuration 93 subscriptions job 46 updates handler, system settings 55 system settings 55 auto publish media on upload 57 disable deletion of content versions 56 editing tab 56 enable globalization 55 encrypt connectionstrings.config file 55 error handler 55 general tab 55 globalization enable 55 handler for subscription updates 55 maximum number of stored versions 56 path to CSS file for richtext editor 56 unlimited versions 57 **T** tabs overview 83

thumbnail properties, clear, job 43

tool settings 86

trash

emptying on a schedule 43 trim content versions

job 46

U

user groups creating in CMS 40 deleting in CMS 40 displaying members 38 overview 36 users creating 36 deleting 36

editing 36

overview 36

V

video

Making a page type available for some users 106

Managing access rights 20

Visitor Group Criteria Pack add-on 121 visitor groups

access rights 33 copying 118 creating 116 criteria, built-in 114 deleting 118 editing 117 examples 118 overview 114 statistics clearing 118 visitor role 10

W

web address, rebuild name 86 websites adding 59 available licenses 59 domain mapping 59 managing 58 multi-site setup 58 owner role 11 requirements 59 128 | Episerver CMS Administrator User Guide 19-3

single-site setup 58

unique URL 59

Episerver Digital Experience Cloud

The Episerver Digital Experience Cloud[™] unifies digital content, commerce and marketing in one platform, including omnichannel solutions for intelligent campaigns. The platform uses artificial intelligence and behavioral analytics to deliver personalized experiences everywhere. With our secure, reliable platform you can quickly increase engagement, revenue and productivity, while getting the fastest time to value.

About Episerver

At Episerver, we believe digital transformation is a journey. We have been guiding customers for more than 20 years in providing standout digital experiences. Today our network of 880 partners, in 30 countries, supports 8,000 customers and over 30,000 websites. Founded in 1994, Episerver has offices in the US, UK, Sweden, Australia, Germany, Denmark, Finland, Norway, Poland, the Netherlands, Spain, South Africa, Singapore, Vietnam and the UAE.

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